

Figure 1

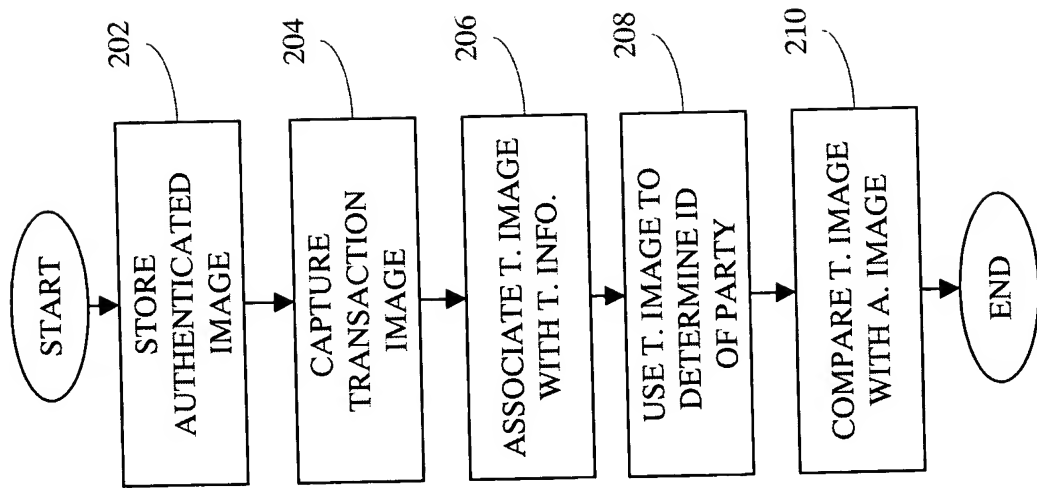


Figure 2

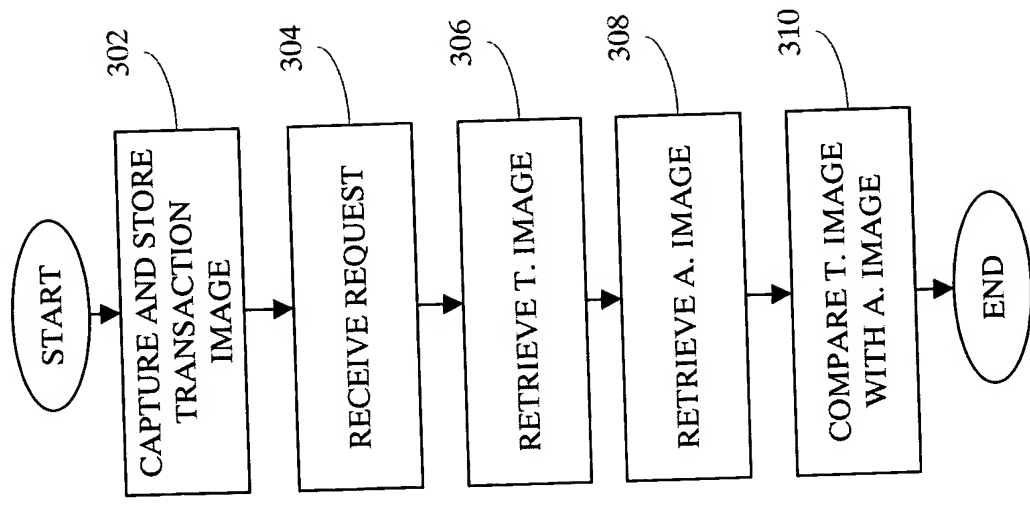


Figure 3

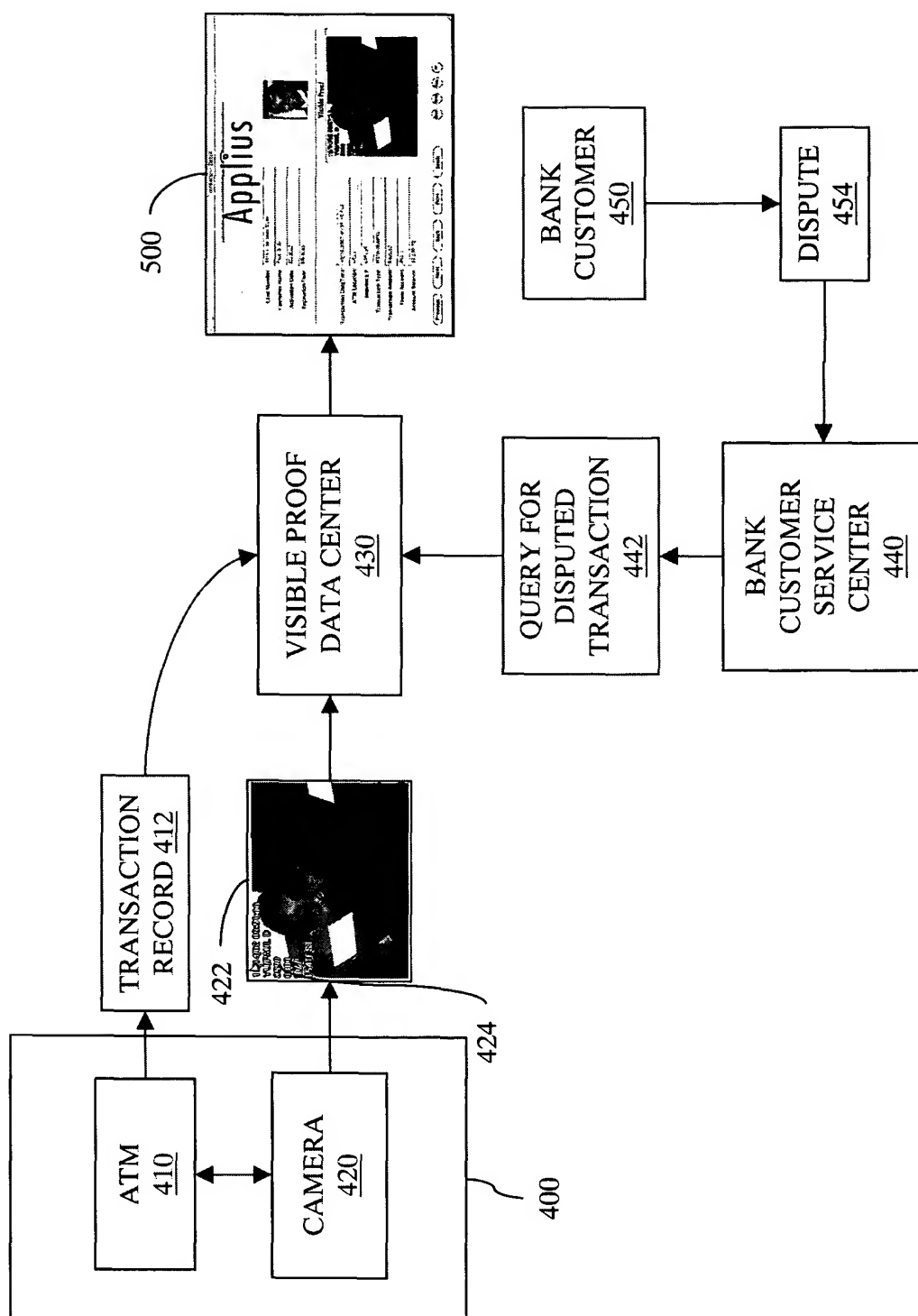


Figure 4

Transaction Detail

500

Applus

452

422

424

510

512

514

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540

502	Card Number:	4xxx xxxx xxxx 8590
504	Customer Name:	Paul D Yu
506	Activation Date:	10/2002
508	Expiration Date:	08/2003

Visible Proof

10/24/2002 09:51:10
YU PAUL D
8590
0803
200.00
154TEST

510	Transaction DateTime:	10/24/2002 09:51:10 EST
512	ATM Location:	GCLI
514	Sequence #:	000154
516	Transaction Type:	WITHDRAWAL
518	Transaction Amount:	\$200.00
520	From Account:	248-1
522	Account Balance:	\$1,500.00

Previous
Next
Back
Print
Settle
Stop
Play
FF

Figure 5

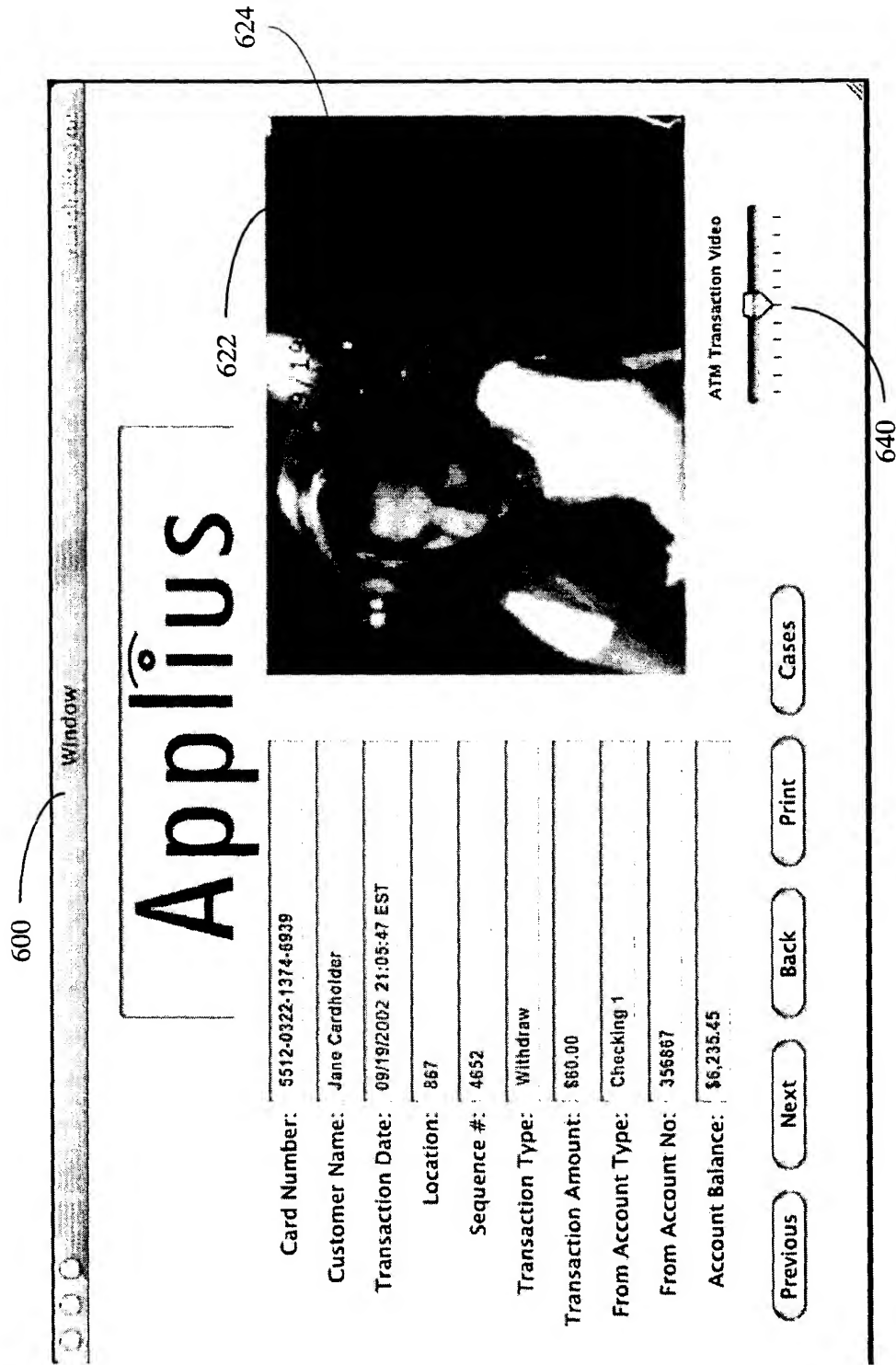


Figure 6

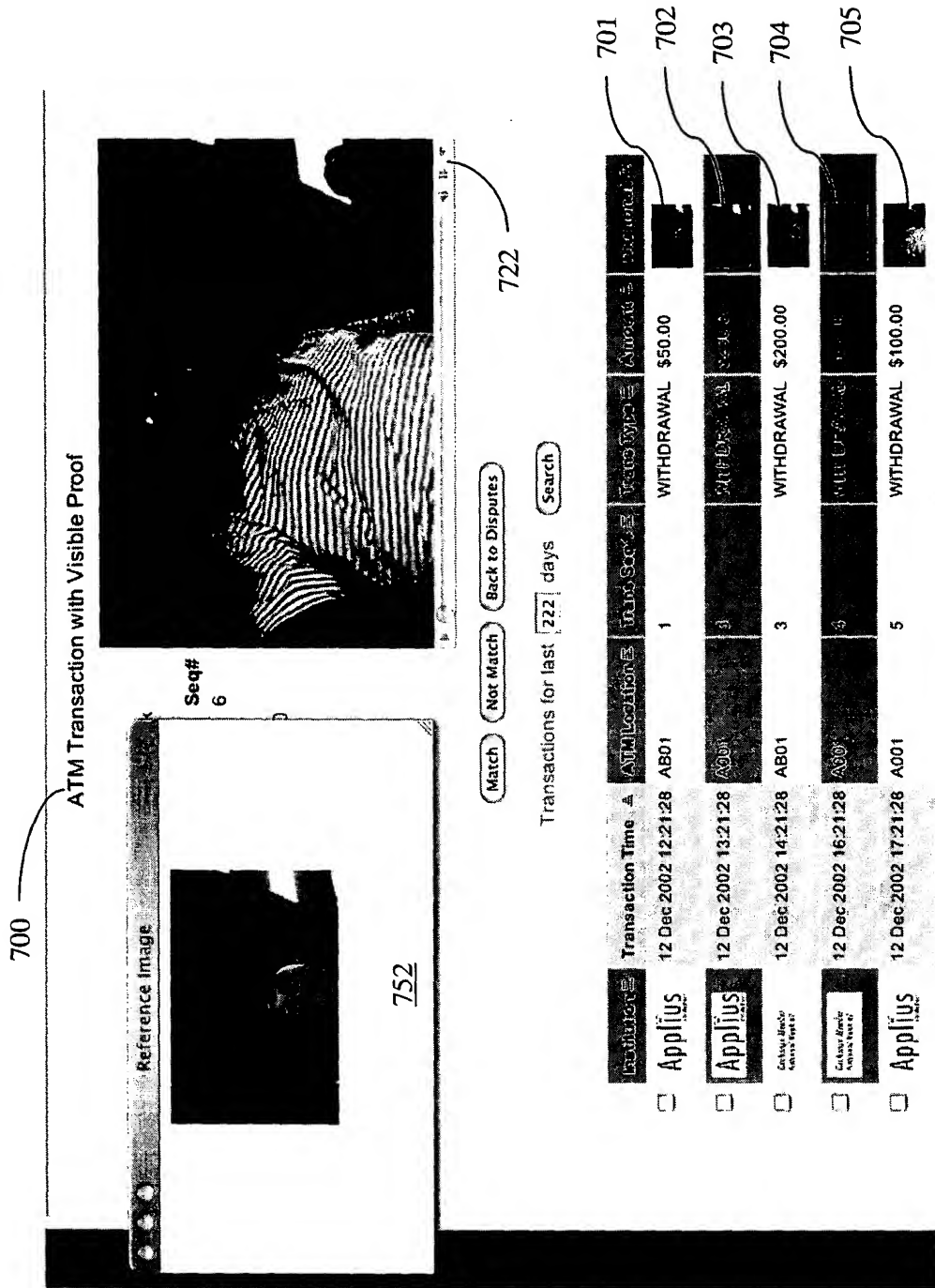


Figure 7

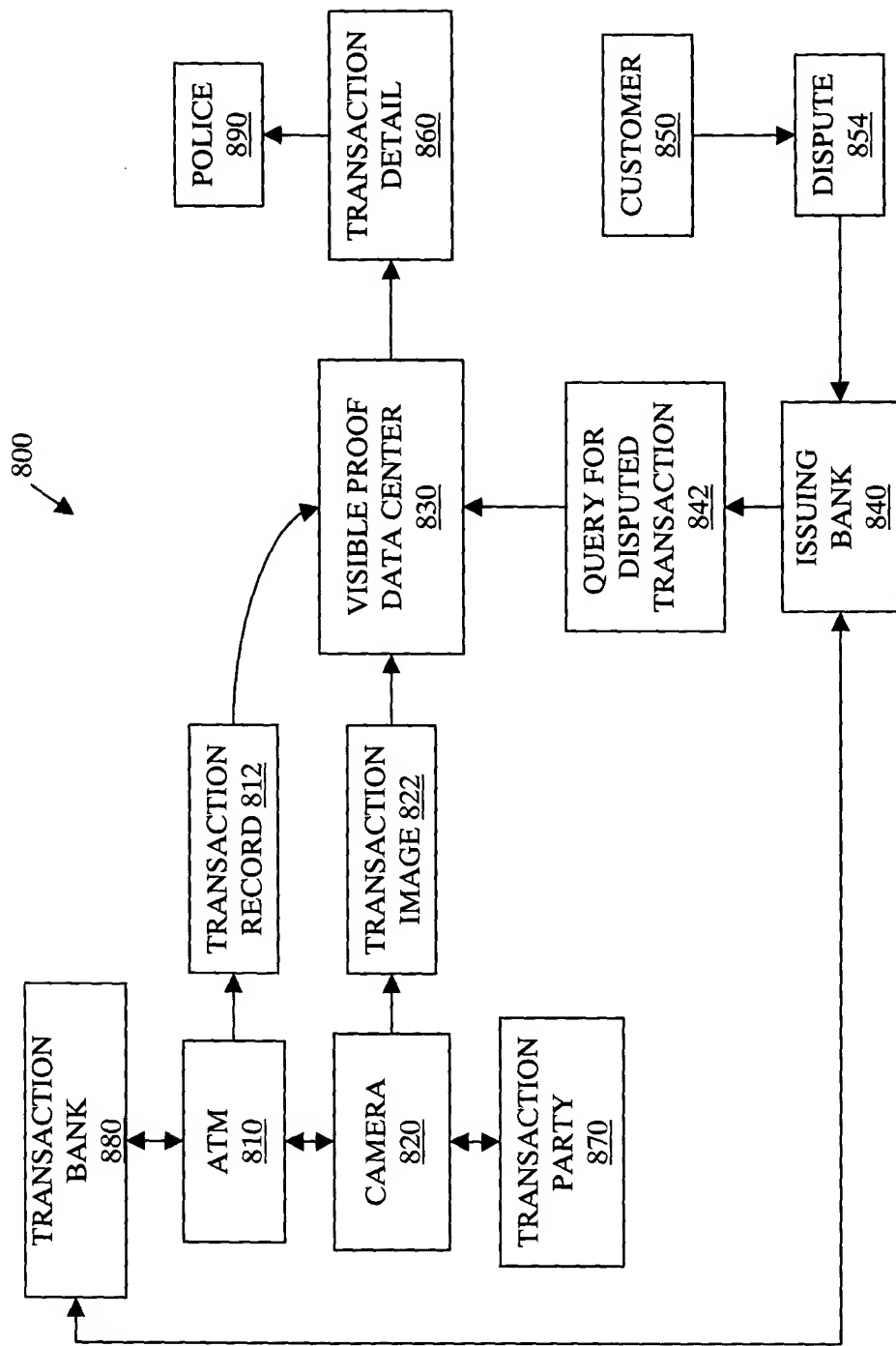


Figure 8

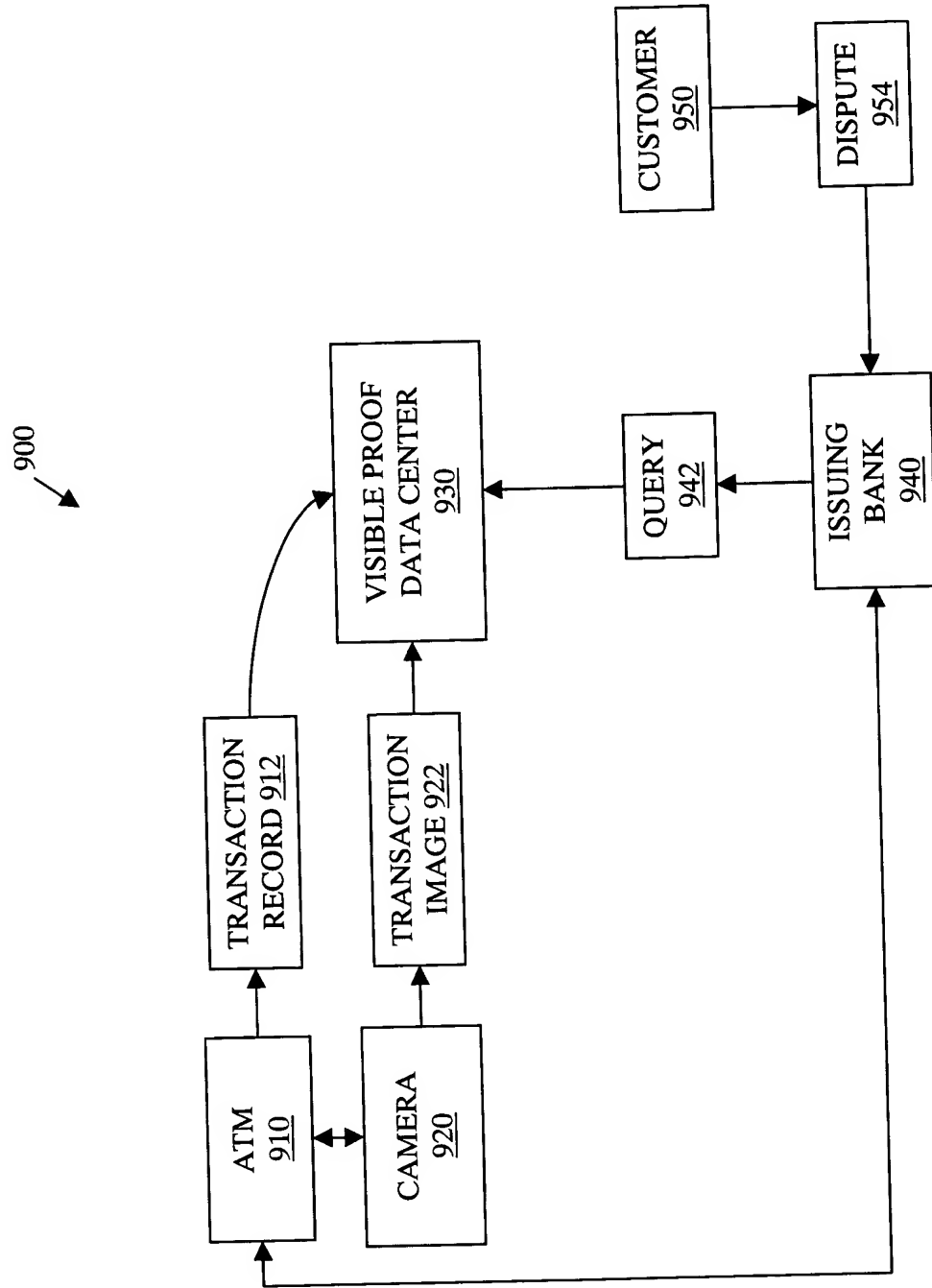


Figure 9

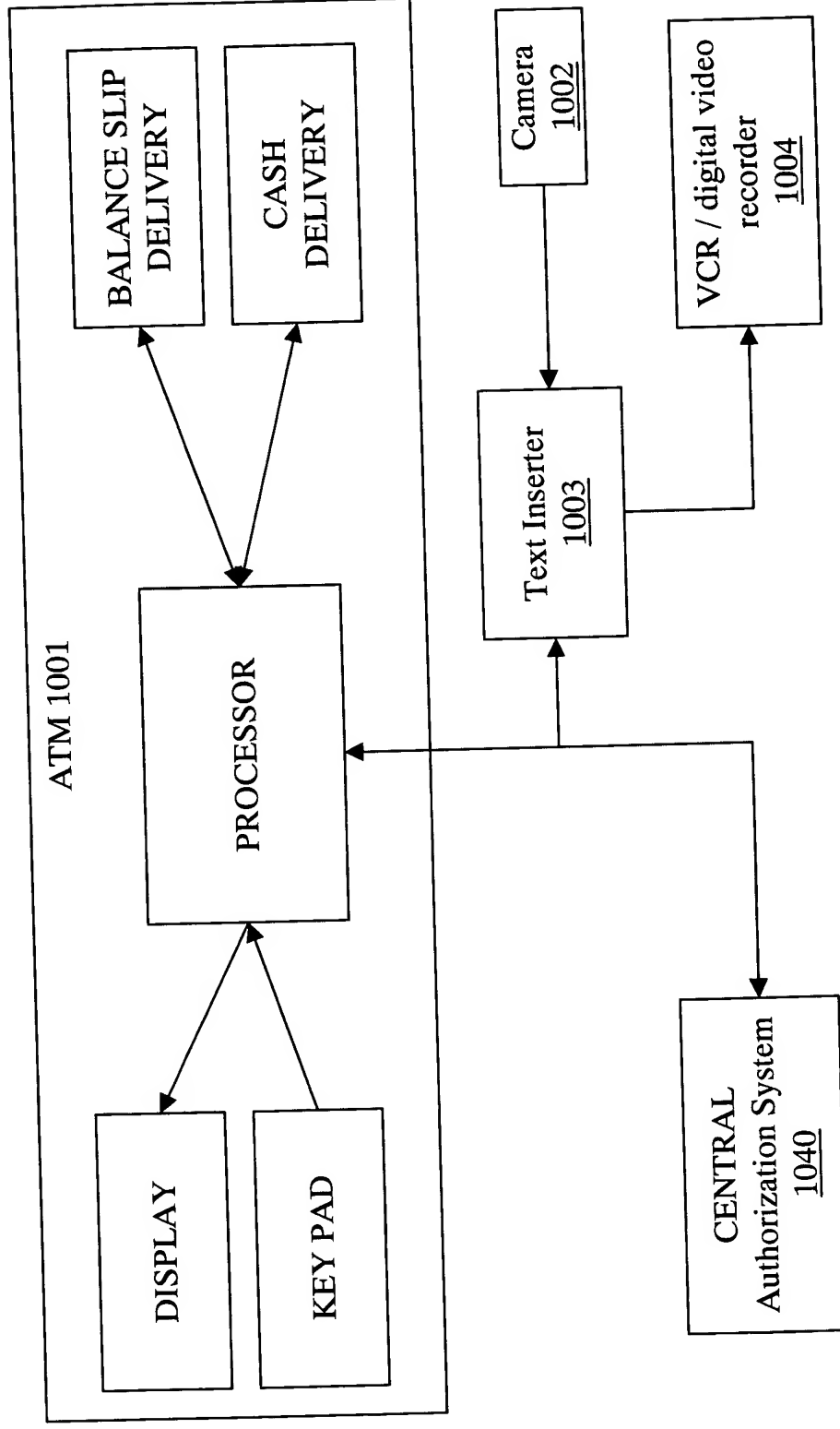


Figure 10
KNOWN ART

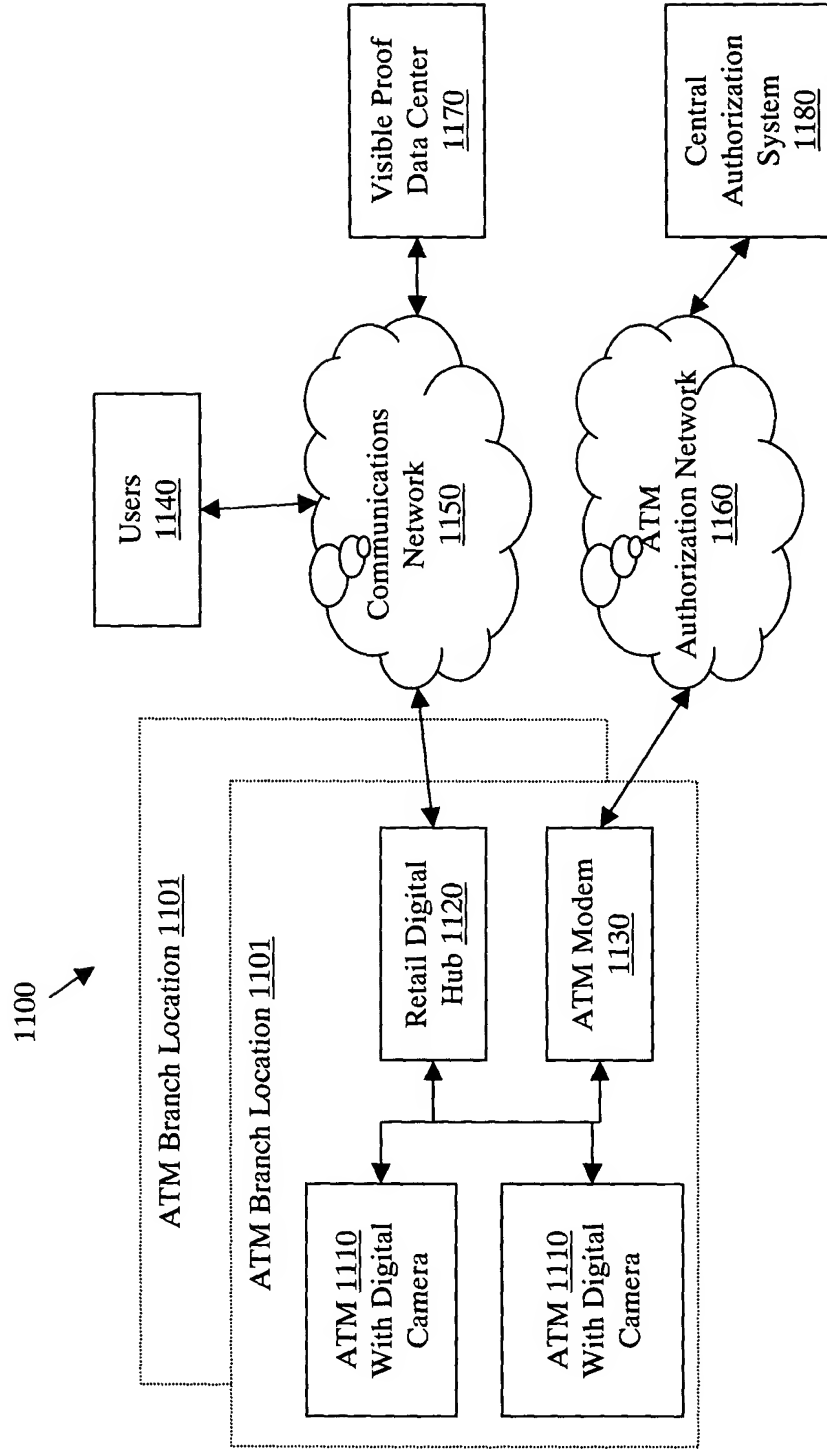


Figure 11

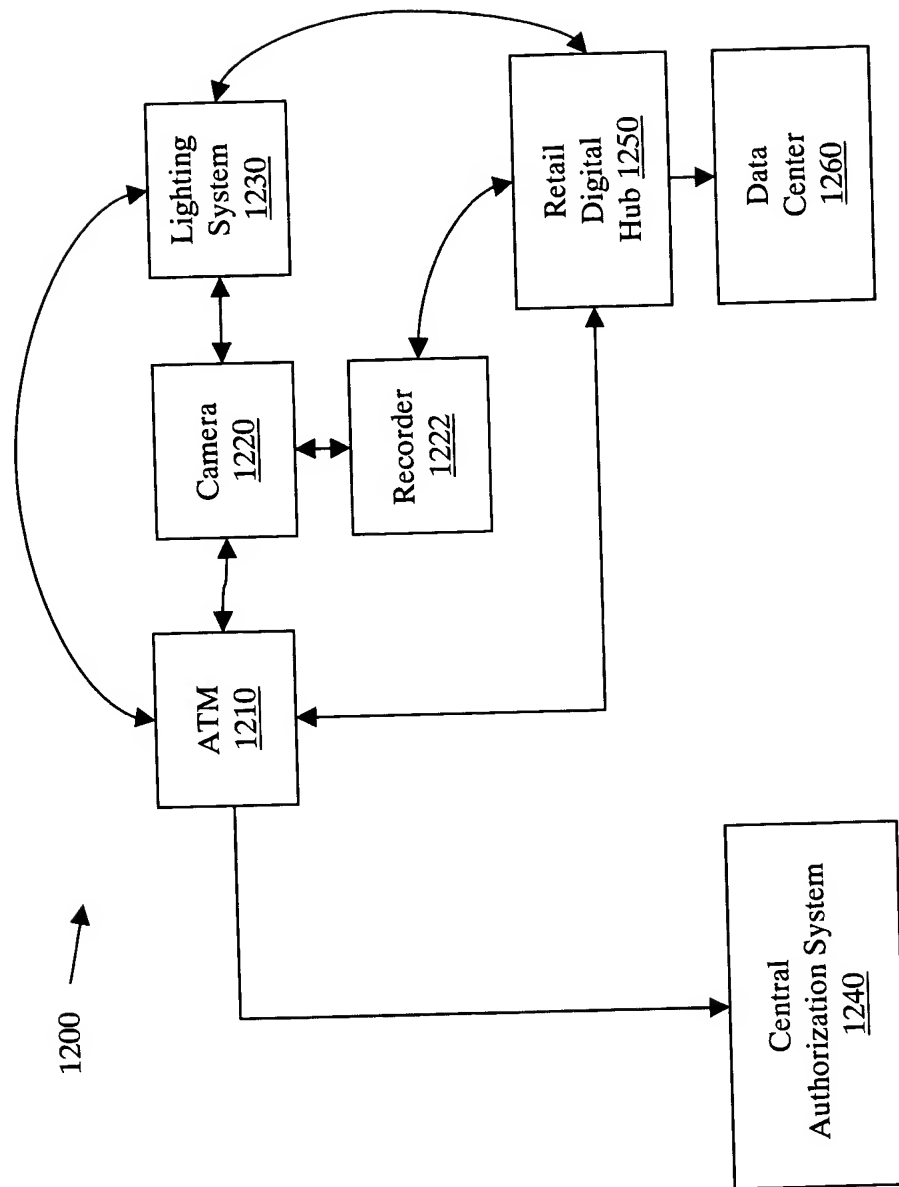


Figure 12

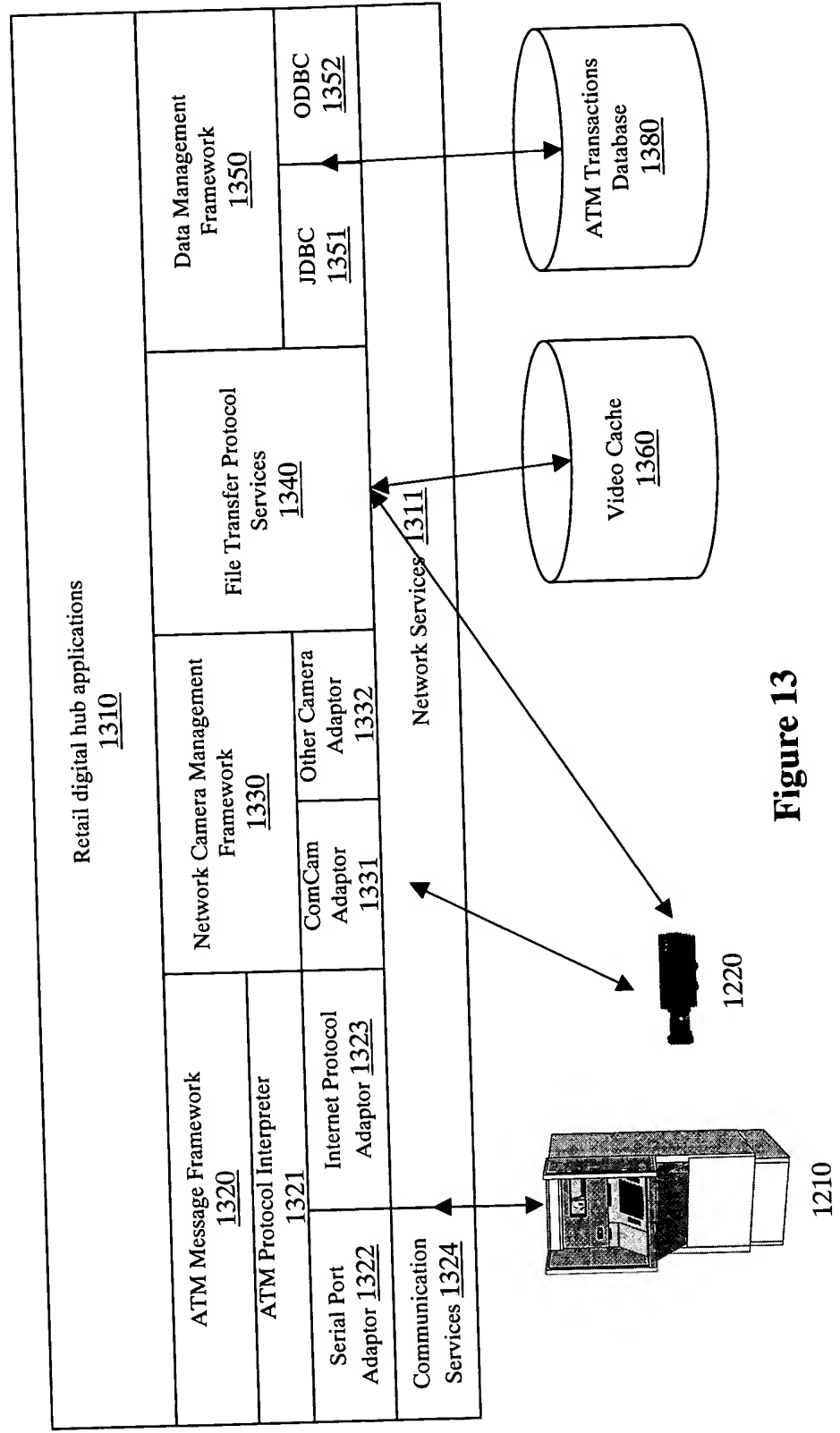


Figure 13

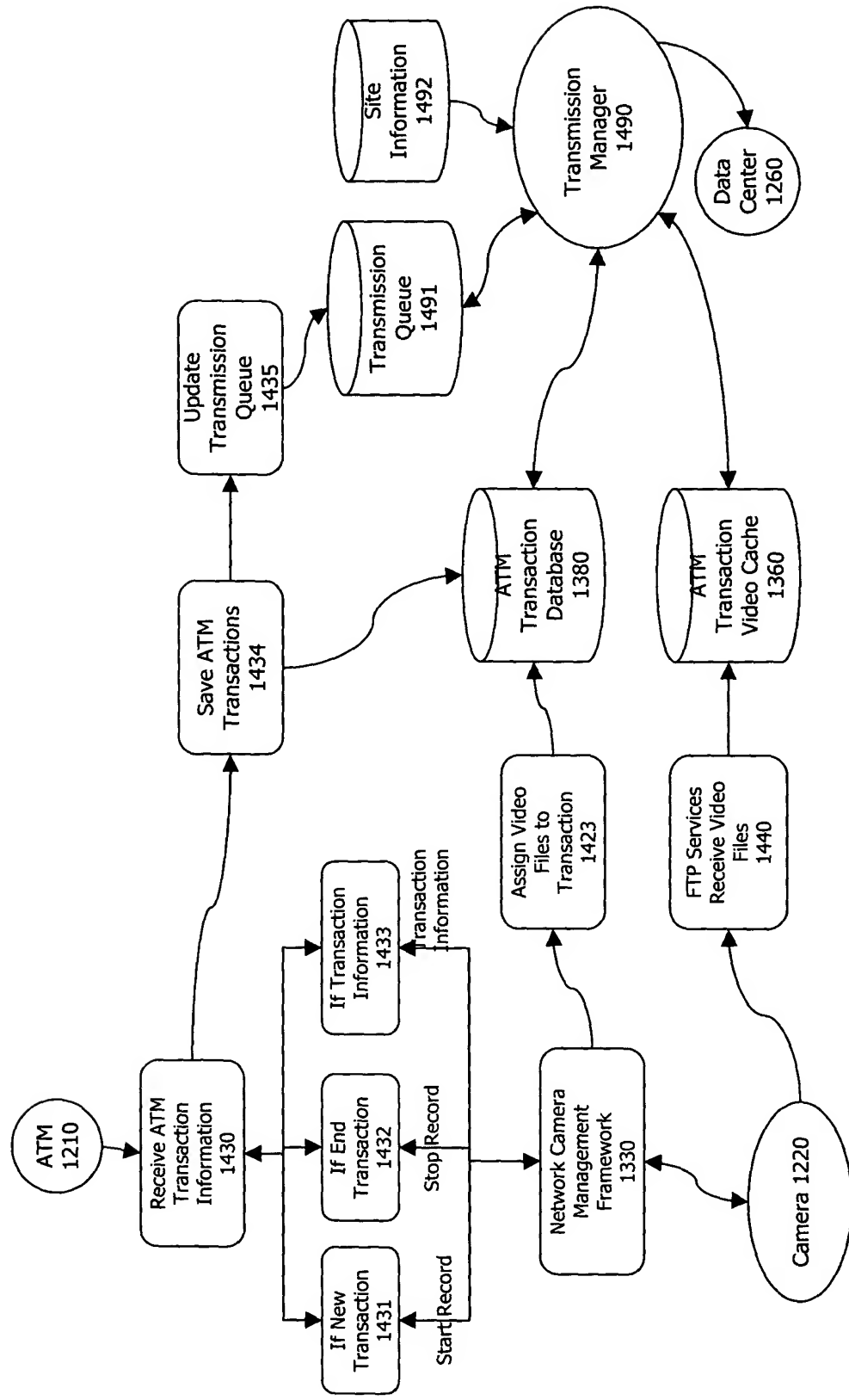


Figure 14

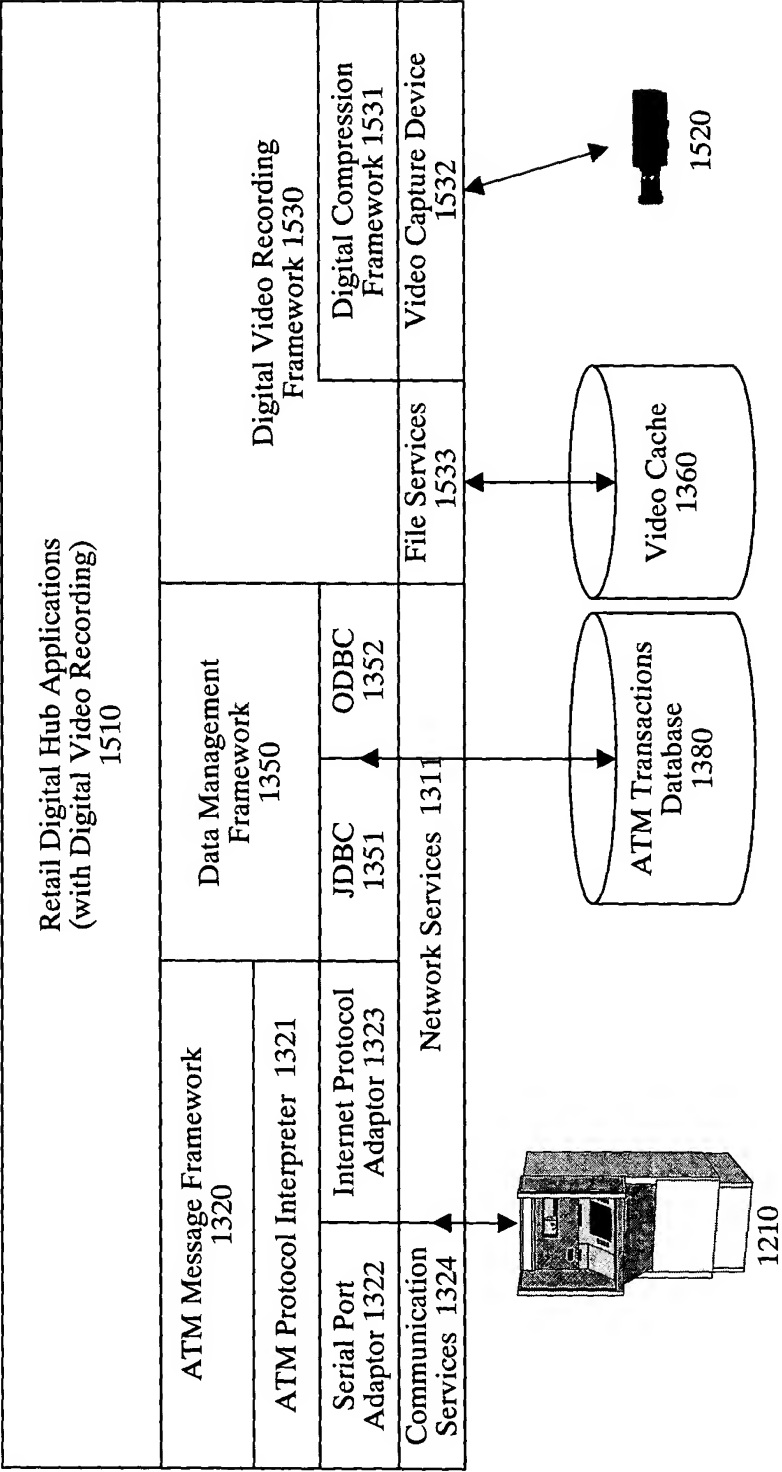


Figure 15

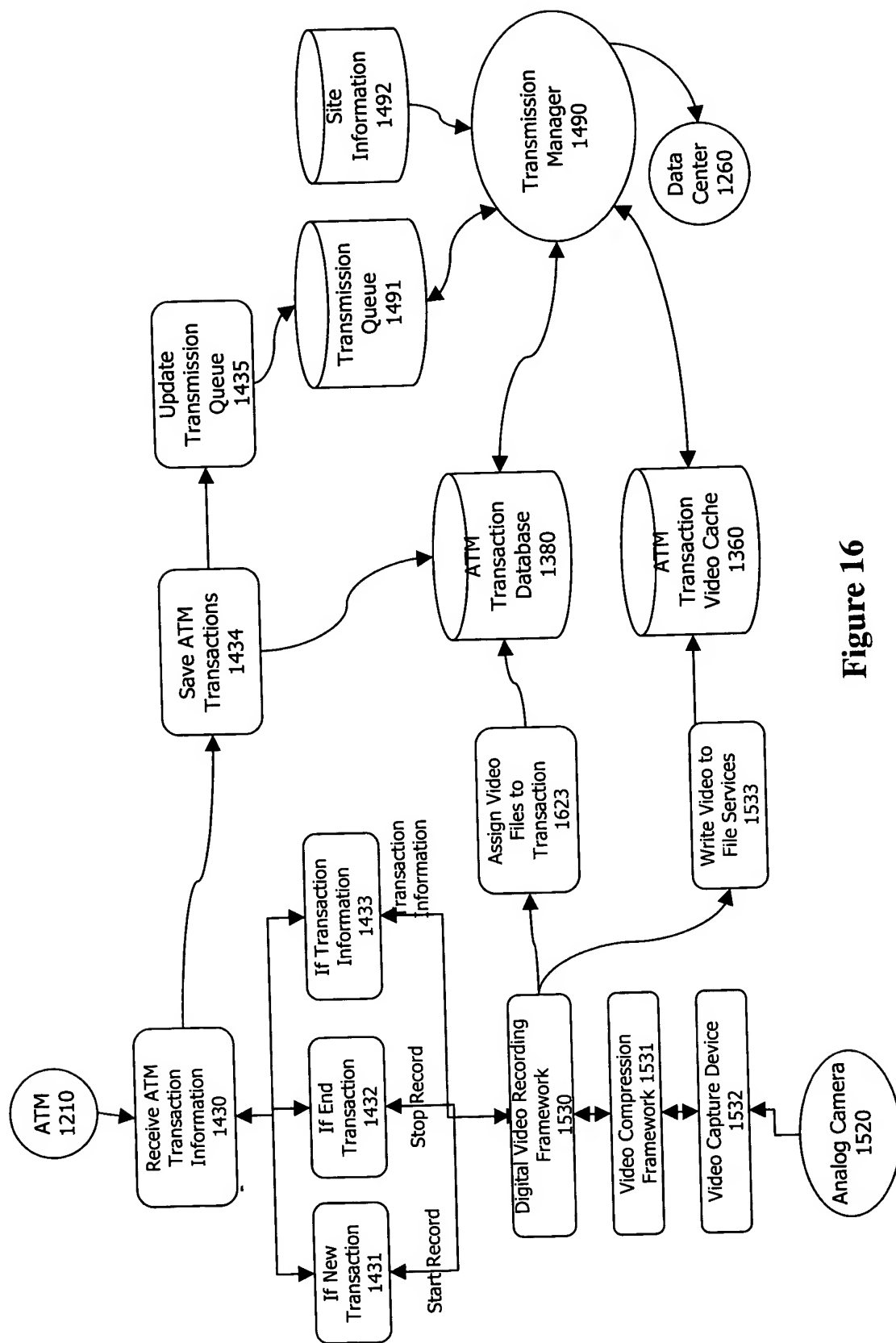


Figure 16

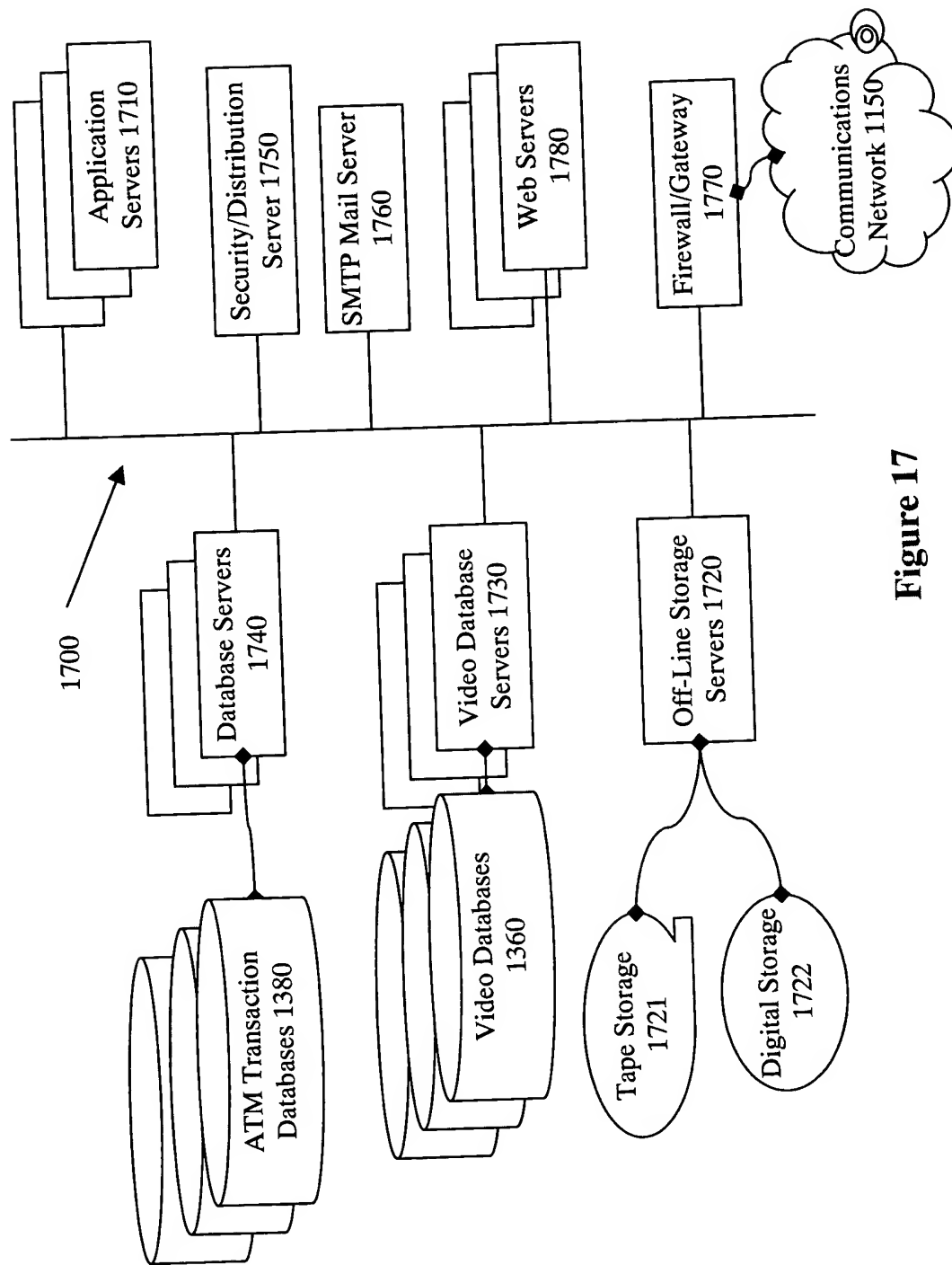


Figure 17

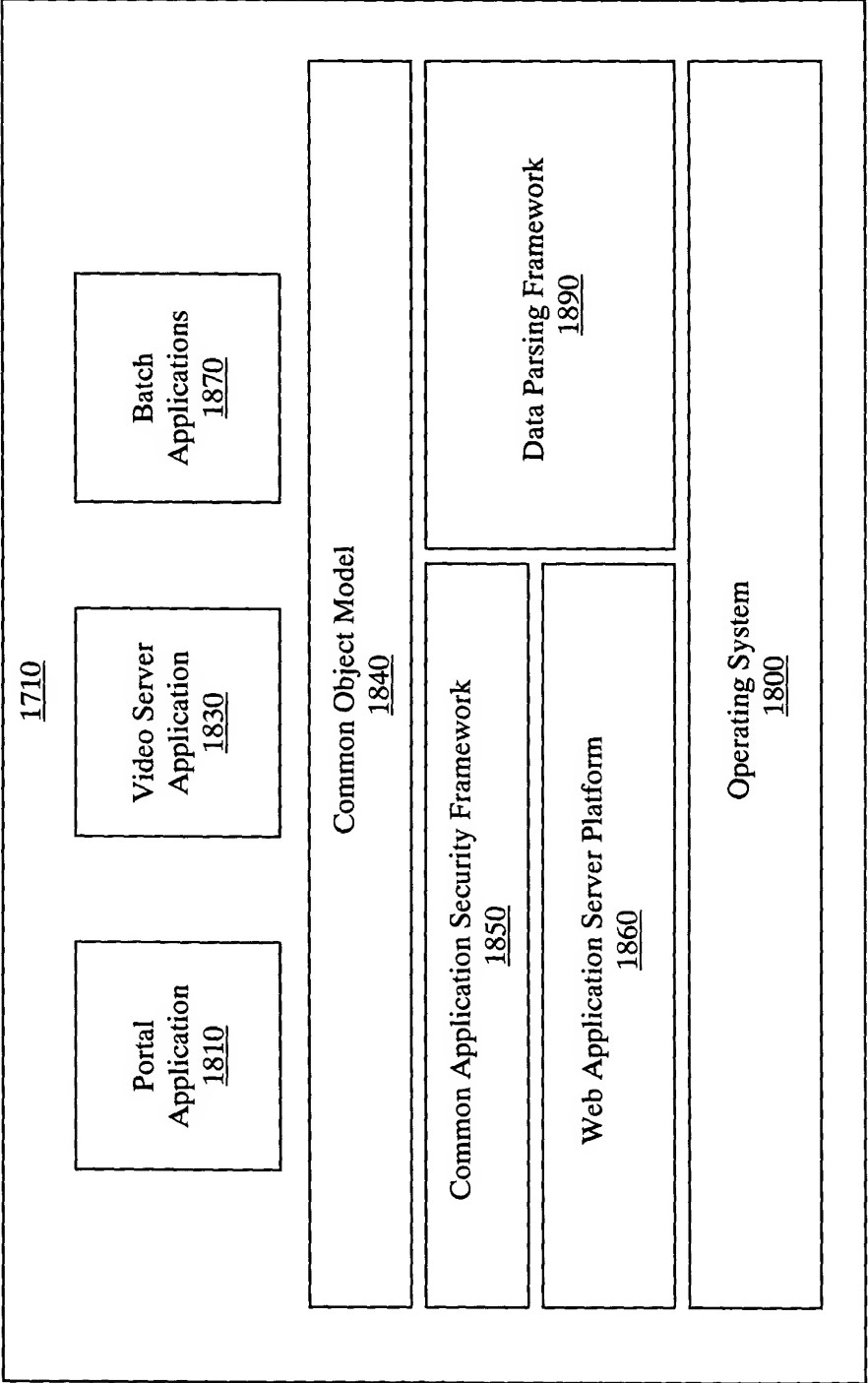


Figure 18

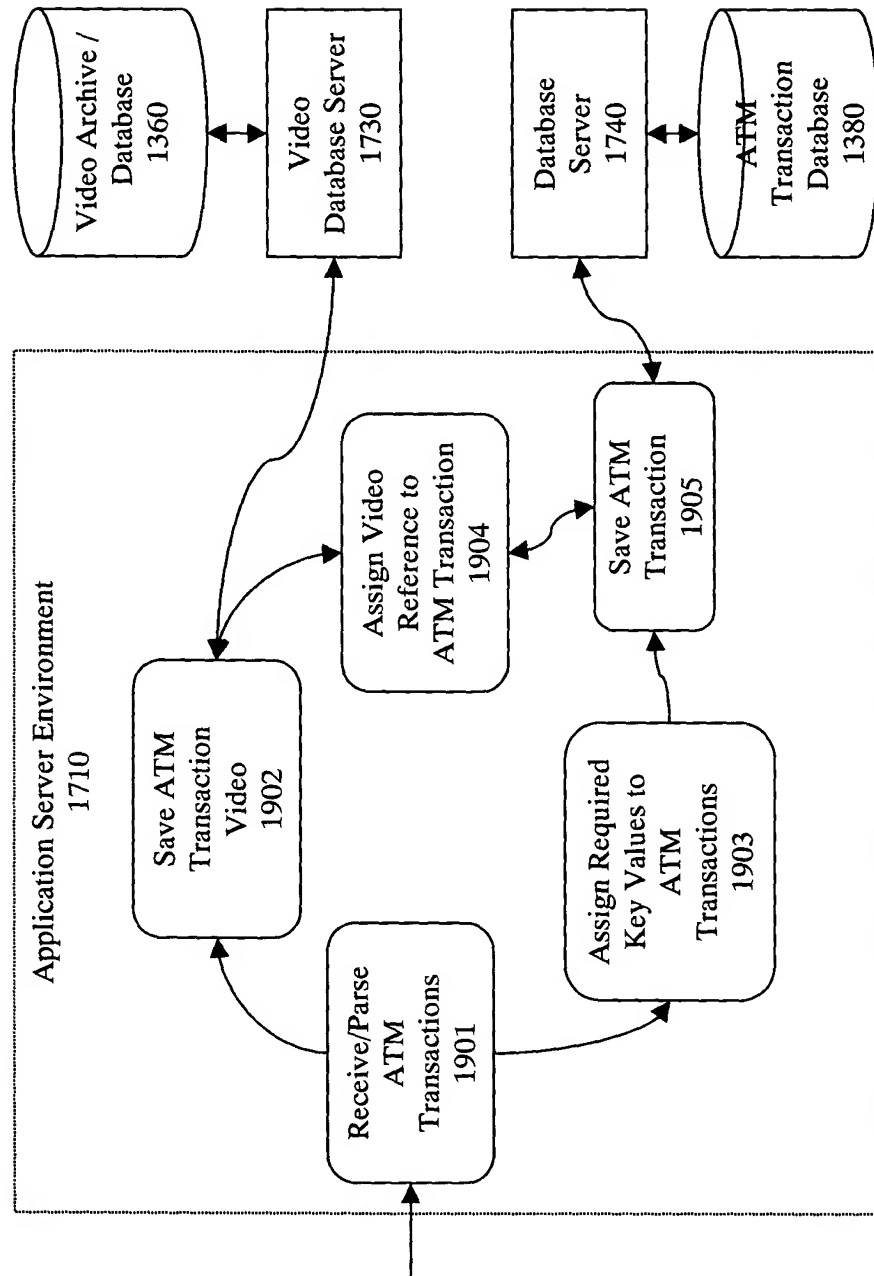


Figure 19

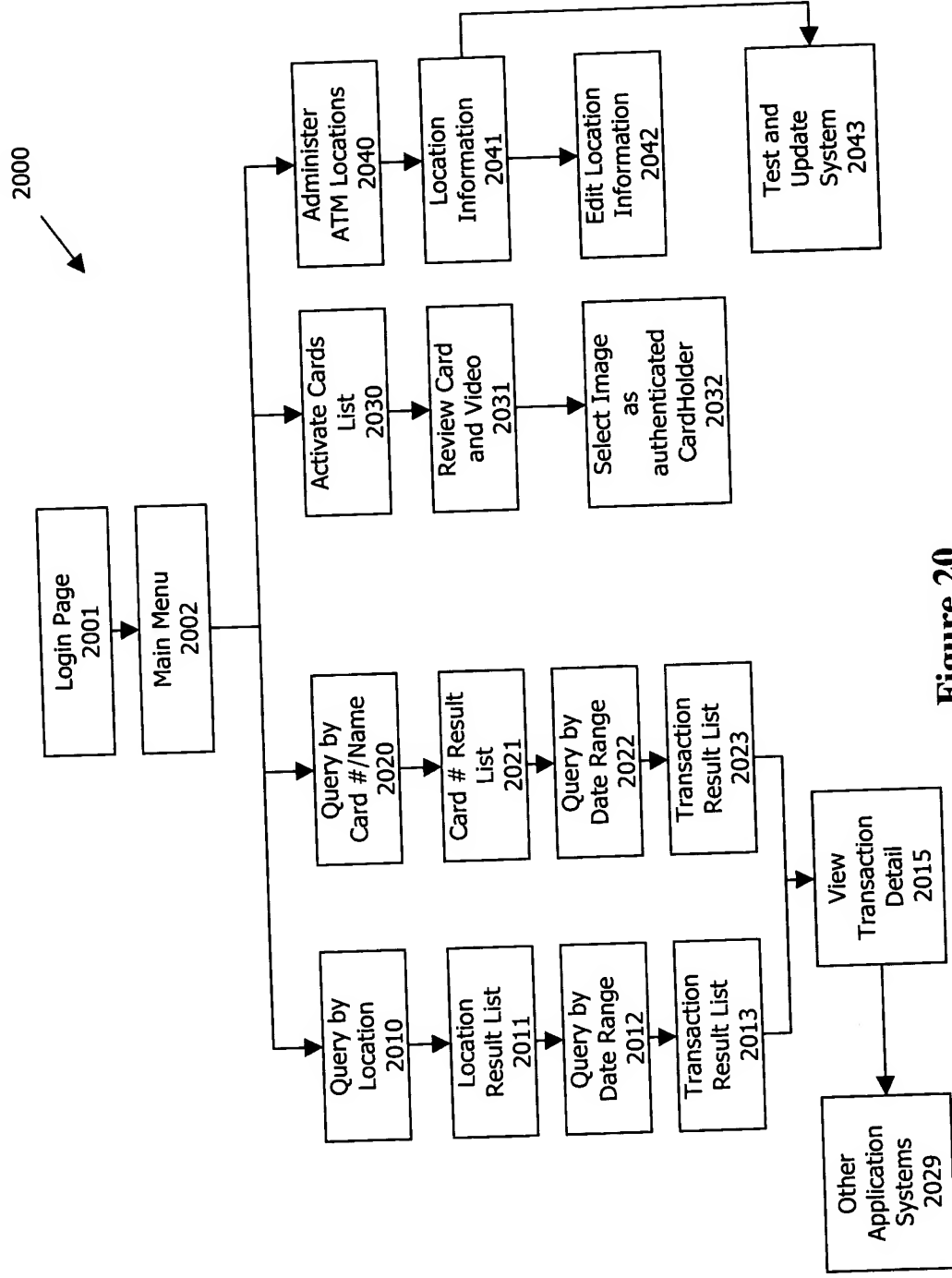


Figure 20

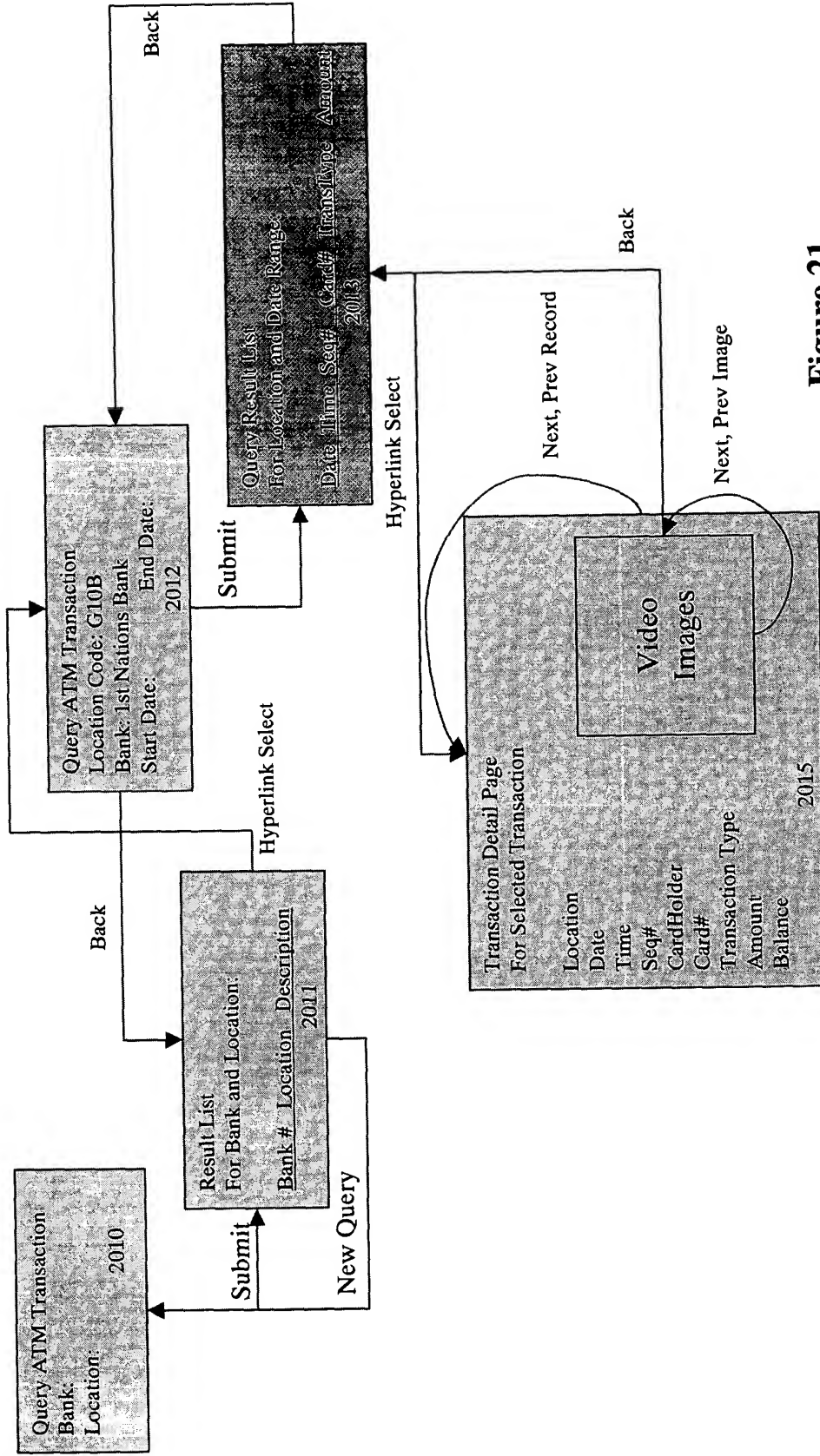


Figure 21

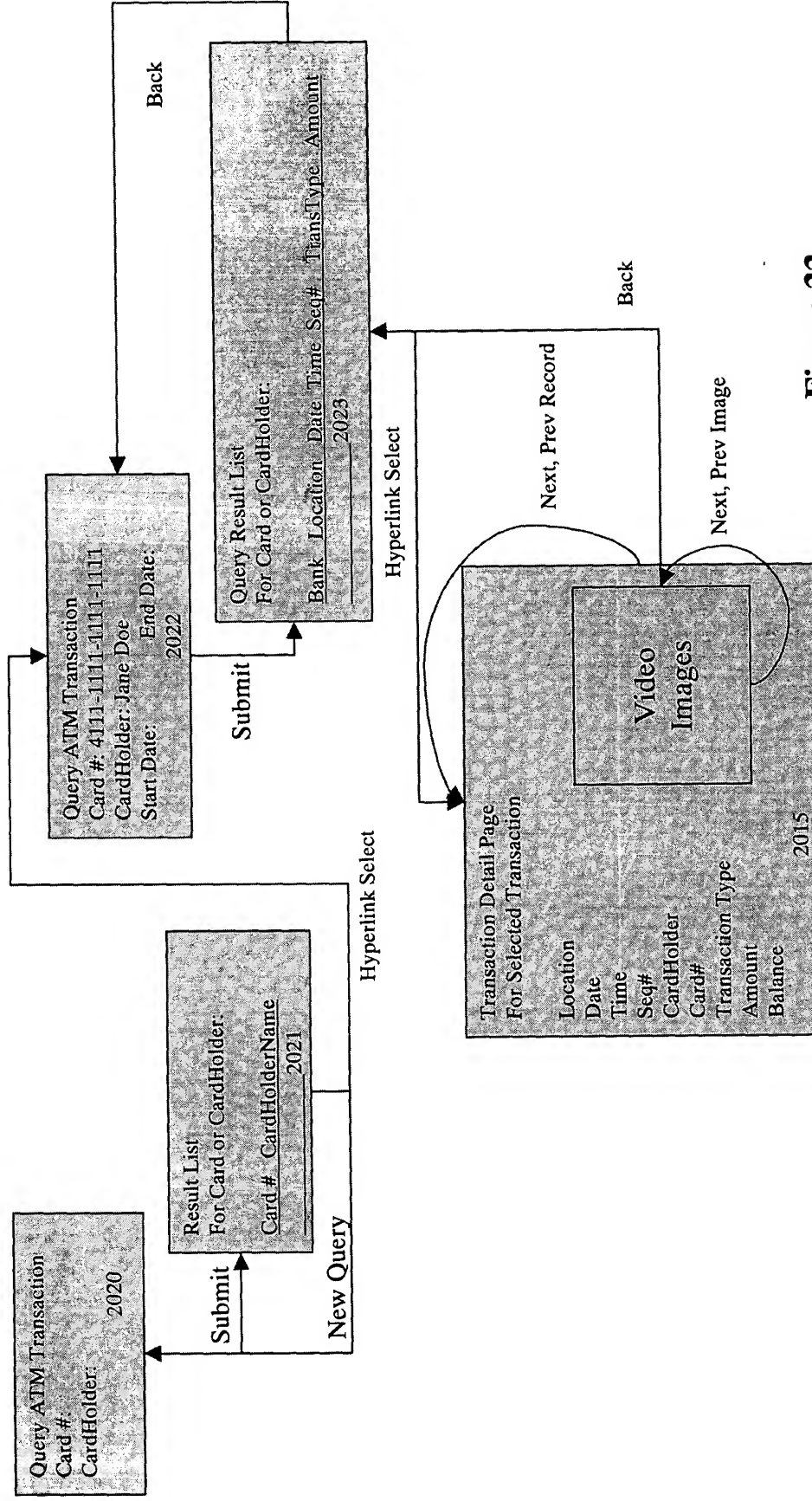


Figure 22

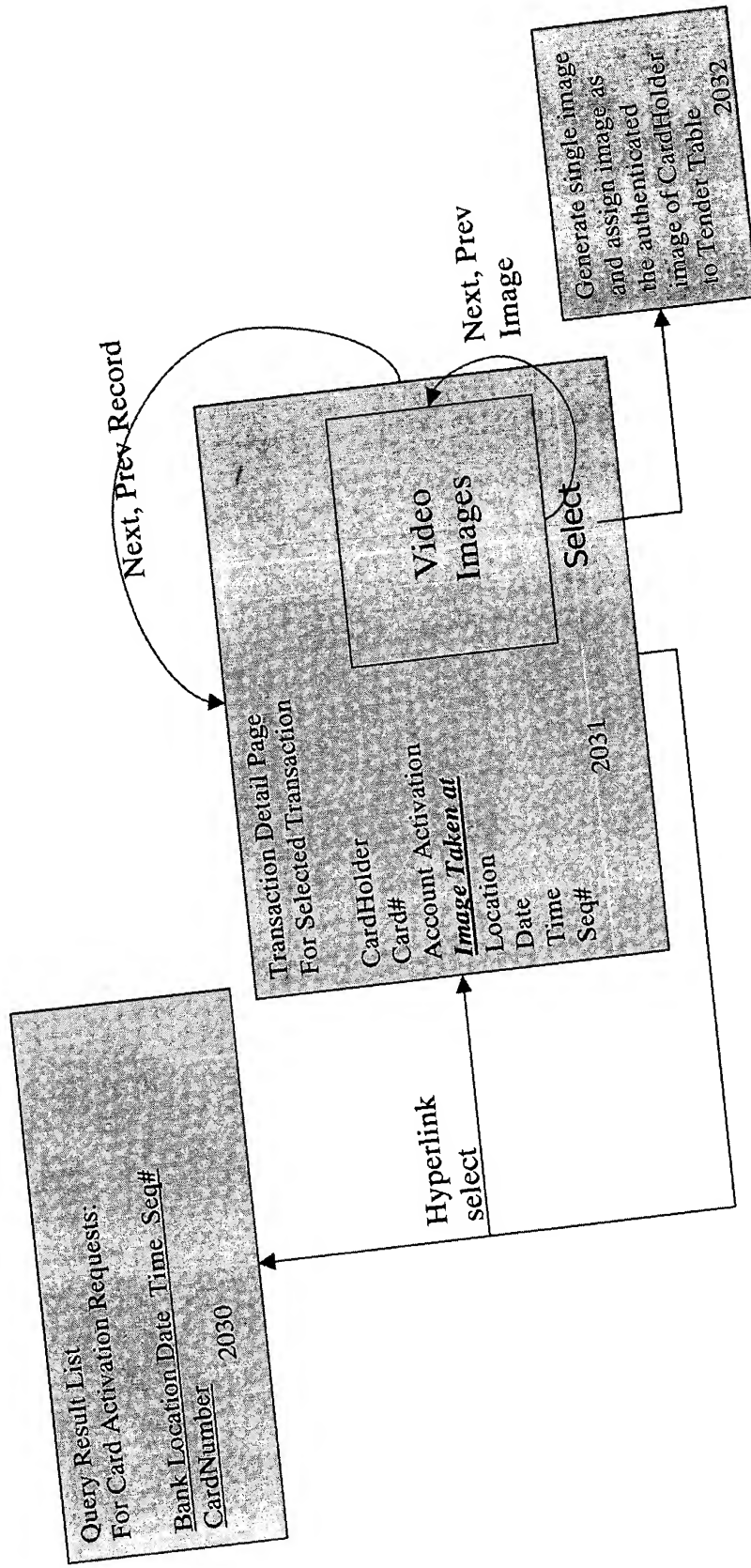


Figure 23

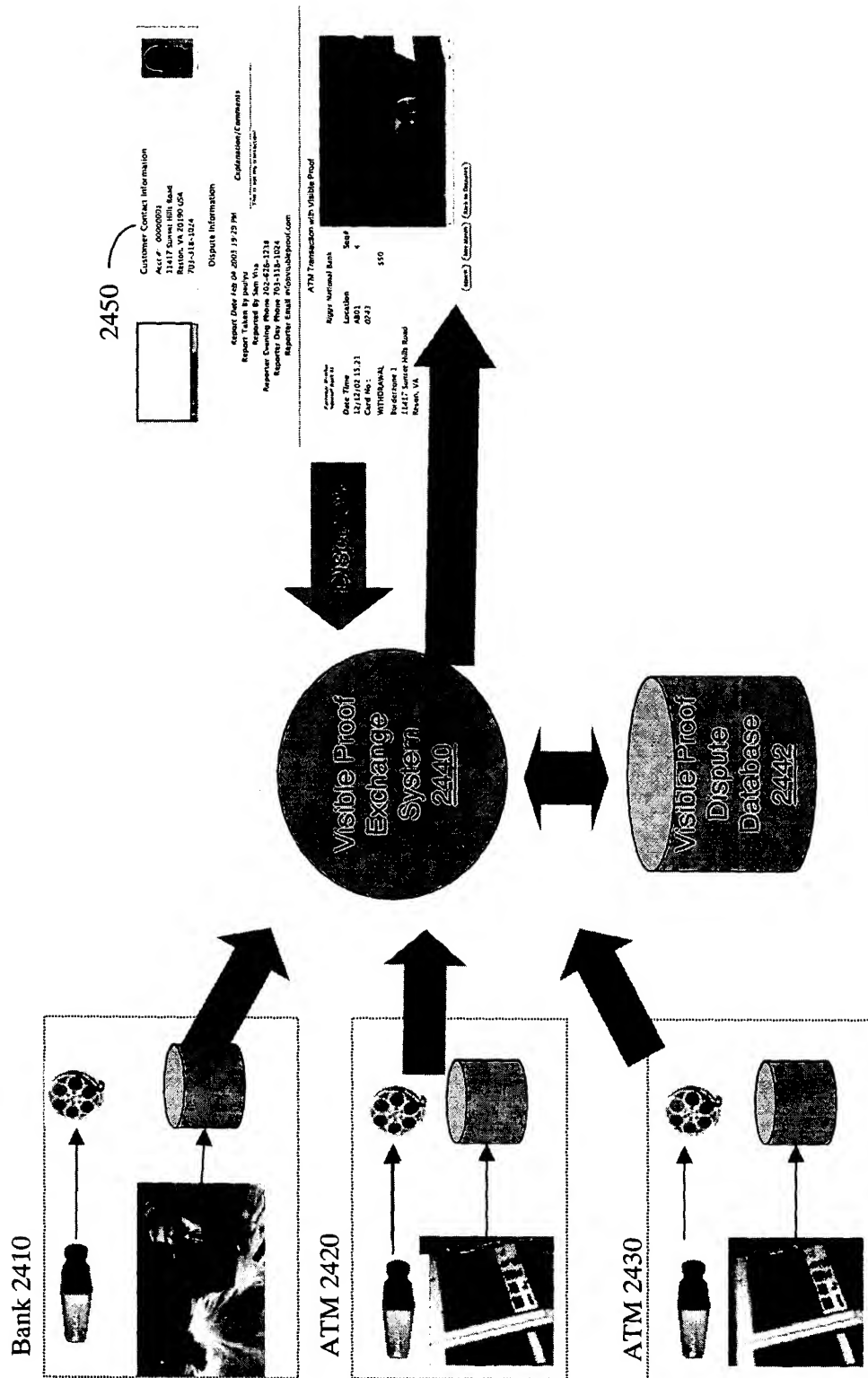



Figure 24



2512

Customer Contact Information

2514

Acct #: 00000001

11417 Sunset Hills Road

Reston, VA 20190 USA

703-318-1024

Dispute Information

2520

Report Date May 09 2003 20:13 PM

Report Taken By smeyer

☒ Check If Reported By The Customer

Reported By

Sam Visa

Reporter Evening Phone

202-626-1238

Reporter Day Phone

703-318-1024

Reporter Email

info@visibleproof.com

Explanation/Comments

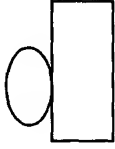
2522

2530 Transactions for last 180 days


Transaction	Transaction Time	Amount	Transaction Type	Amount	Transaction Type
<input type="checkbox"/> Applius	12 Dec 2002 12:21:28	AB01	1	WITHDRAWAL \$50.00	NO
<input type="checkbox"/> Applius	12 Dec 2002 13:21:28	AB01	2	WITHDRAWAL \$50.00	NO
<input type="checkbox"/> Applius	12 Dec 2002 13:21:28	A001	3	WITHDRAWAL \$200.00	NO
<input type="checkbox"/> Applius	12 Dec 2002 14:21:28	AB01	4	WITHDRAWAL \$50.00	YES
<input type="checkbox"/> Applius	12 Dec 2002 15:21:28	AB01	5	WITHDRAWAL \$50.00	YES
<input type="checkbox"/> Applius	12 Dec 2002 15:21:28	AB01	6	WITHDRAWAL \$50.00	YES

Figure 25

2510 →



Customer Contact Information
Acct #: 00000001
11417 Sunset Hills Road
Reston, VA 20190 USA
703-318-1024



Dispute Information

2600 →

Report Date Feb 04 2003 19:29 PM
Report Taken By paulyu
Reported By Sam Visa
Reporter Evening Phone 202-626-1238
Reporter Day Phone 703-318-1024
Reporter Email info@visibleproof.com

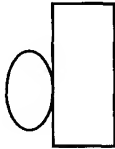

Explanation/Comments
This is not my transaction!
2622 →

Disputed Transactions

Exchange Member National Bank #2	Transaction Time	Amount	Visible Proof
12 Dec 2002 15:21:28 AB01	4	\$50.00	2630 →
Exchange Member National Bank #1	12 Dec 2002 15:21:28		

[Back to customer](#)

Figure 26

	Customer Contact Information Acct #: 00000001 11417 Sunset Hills Road Reston, VA 20190 USA 703-318-1024	 2514
---	--	---

Dispute Information

Report Date Feb 04 2003 19:29 PM
Report Taken By paulyu
Reported By Sam Visa
Reporter Evening Phone 202-626-1238
Reporter Day Phone 703-318-1024
Reporter Email info@visibleproof.com

2700 →

This is not my transaction!

ATM Transaction with Visible Proof

Exchange Member	National Bank
Date Time	Seq#
12/12/02 15:21	4
Card No :	\$50
WITHDRAWAL	
Borderzone 1	
11417 Sunset Hills Road	
Reson, VA	



2714


Figure 27

Exchange Member
National Bank #1

Visible Proof Dispute Resolution Application


[Find Customer](#) | [Logout](#)

2510



Customer Contact Information

Acct #: 00000001
11417 Sunset Hills Road
Reston, VA 20190 USA
703-318-1024



Historic Customer Disputes

Report Date & Time	Reported By	Reported On Date	Dispute Count	Action
04 Feb 2003 18:29:23	Sam Visa	pauyu	2	View Dispute Detail
05 Feb 2003 14:58:48	Sam Visa	pauyu		View Dispute Detail
05 Feb 2003 18:43:18	Sam Visa	pauyu	1	View Dispute Detail
05 Feb 2003 23:10:43	Sam Visa	pauyu		View Dispute Detail

[New Dispute](#)

Figure 28

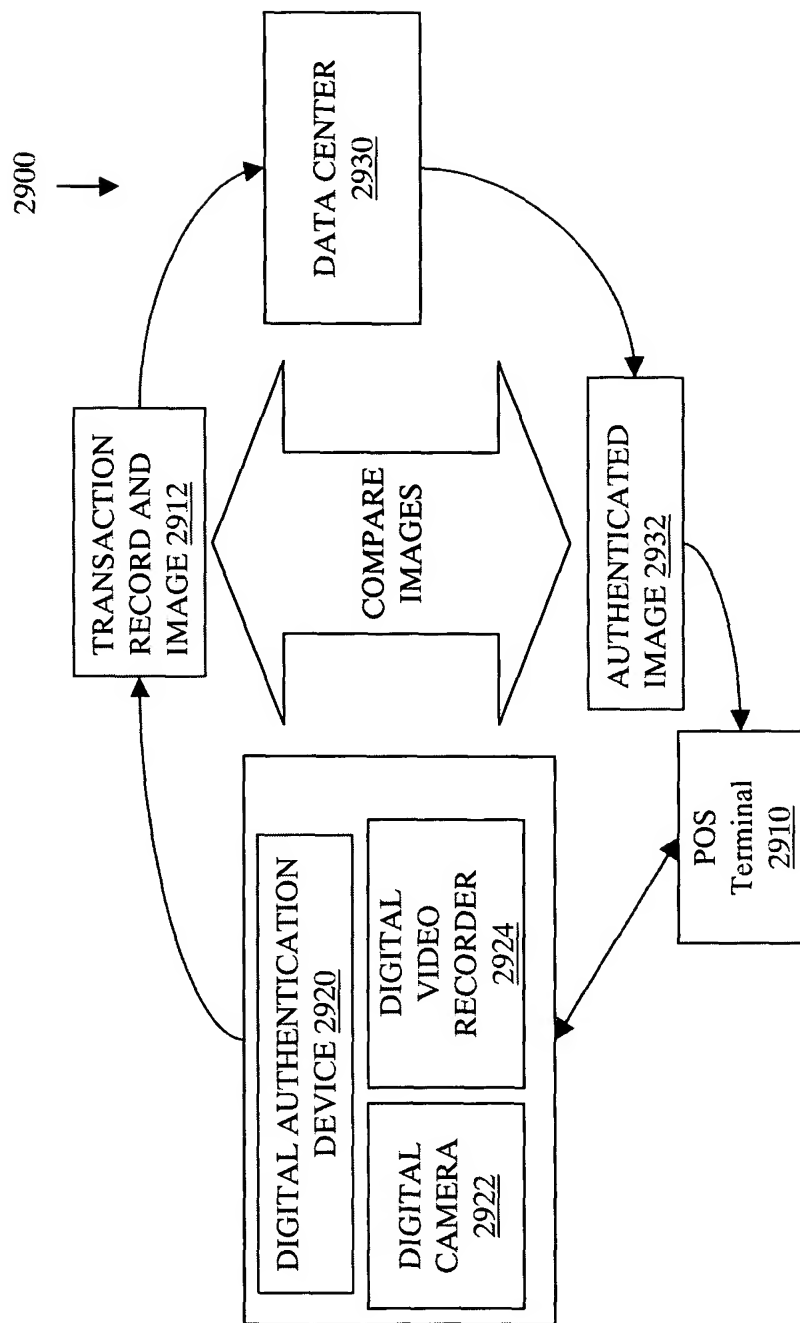


Figure 29

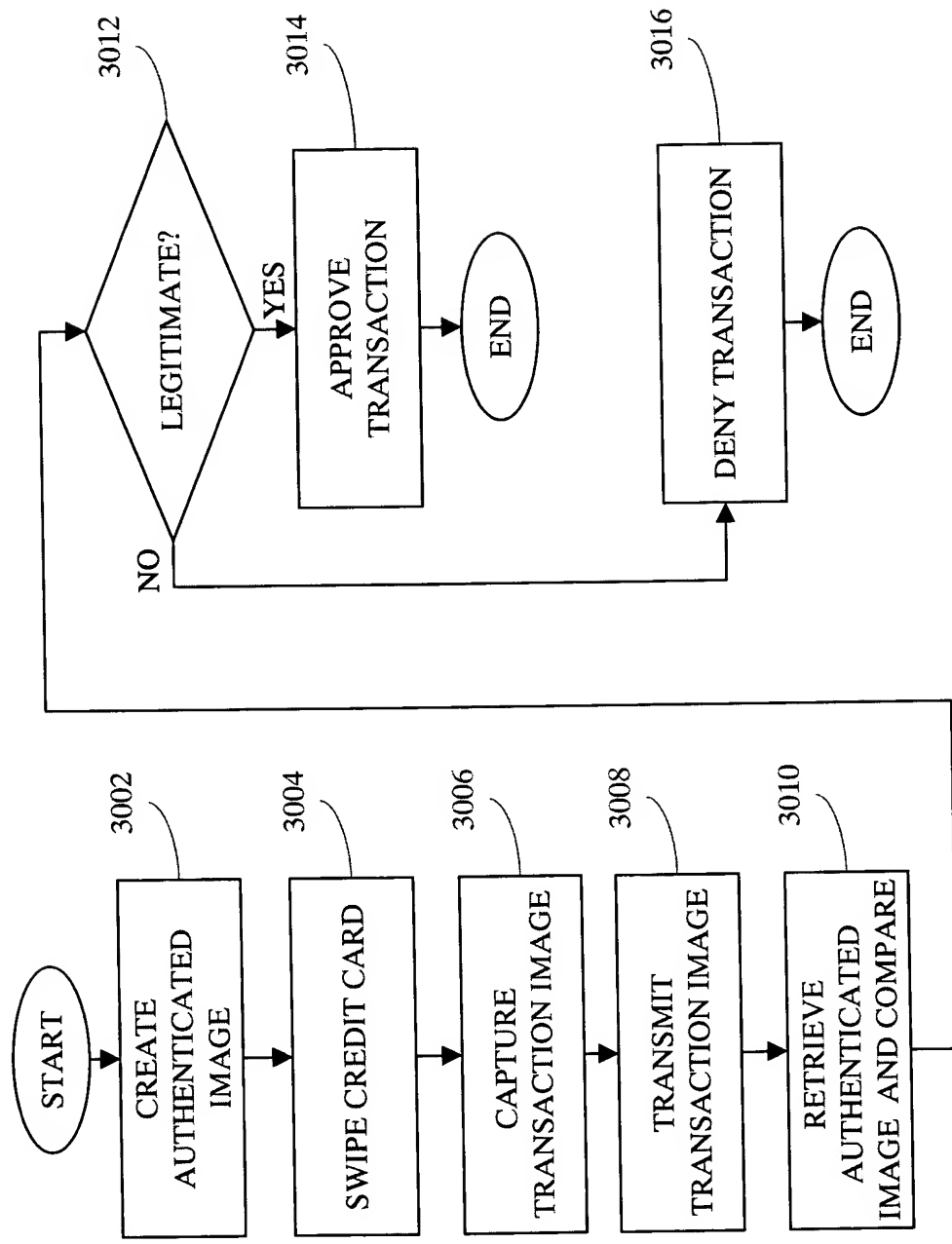


Figure 30

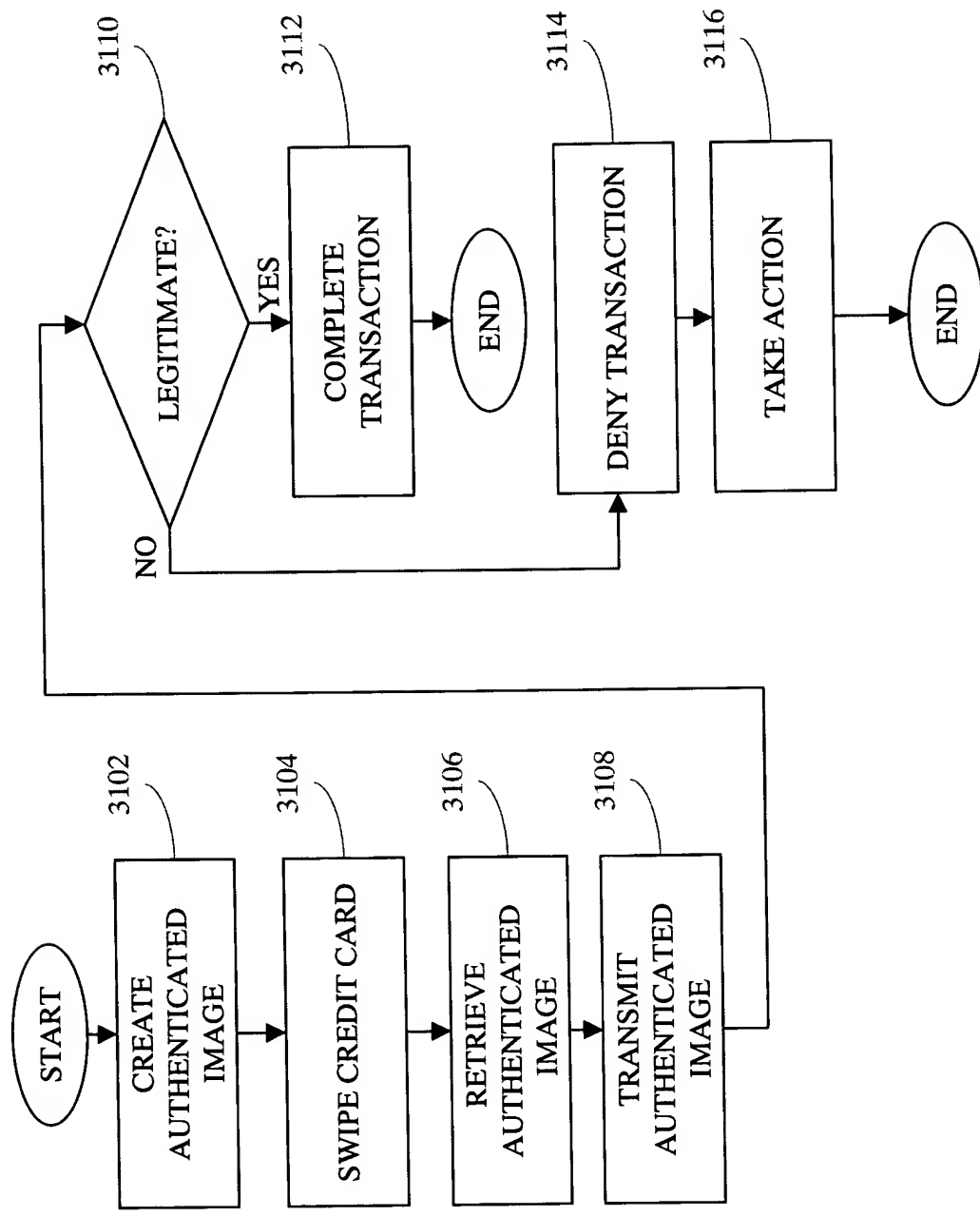


Figure 31

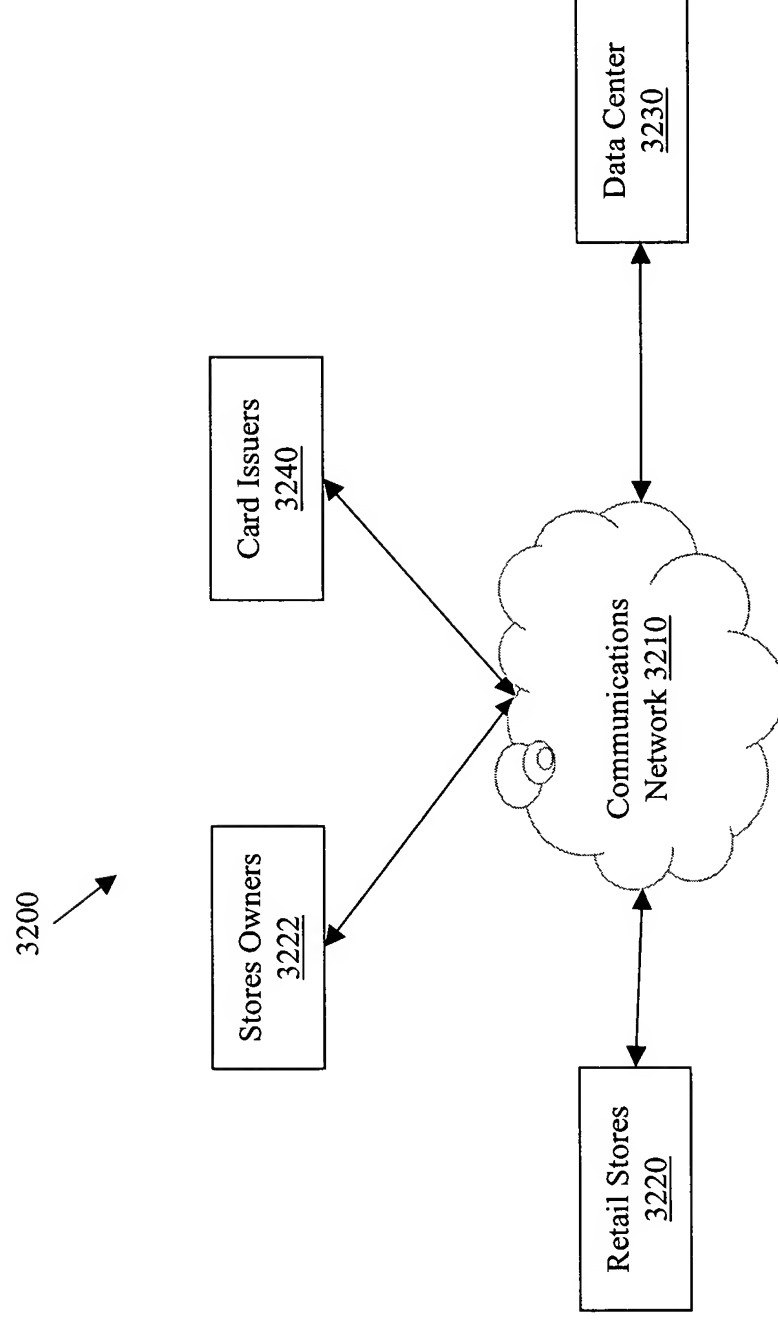


Figure 32

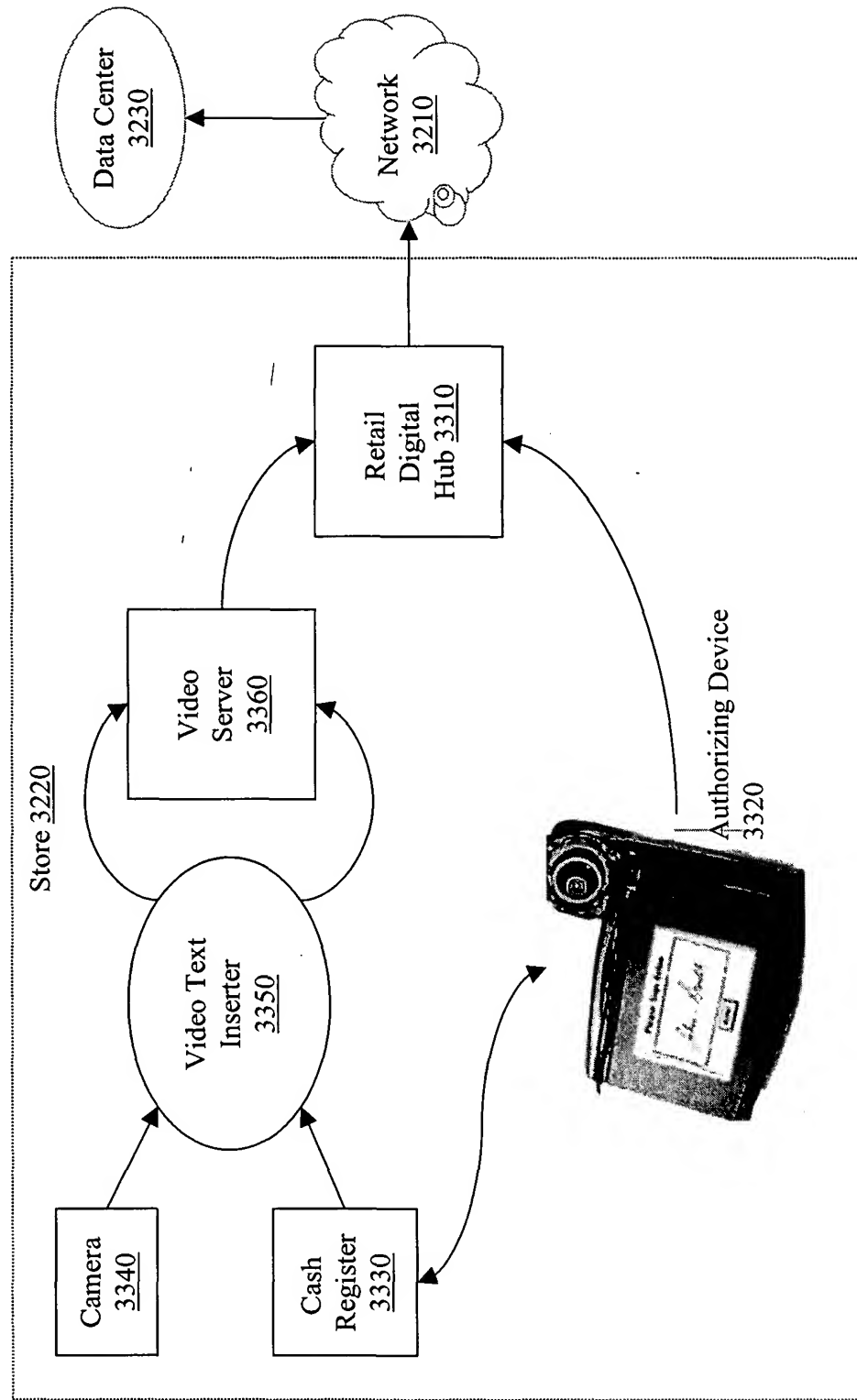


Figure 33

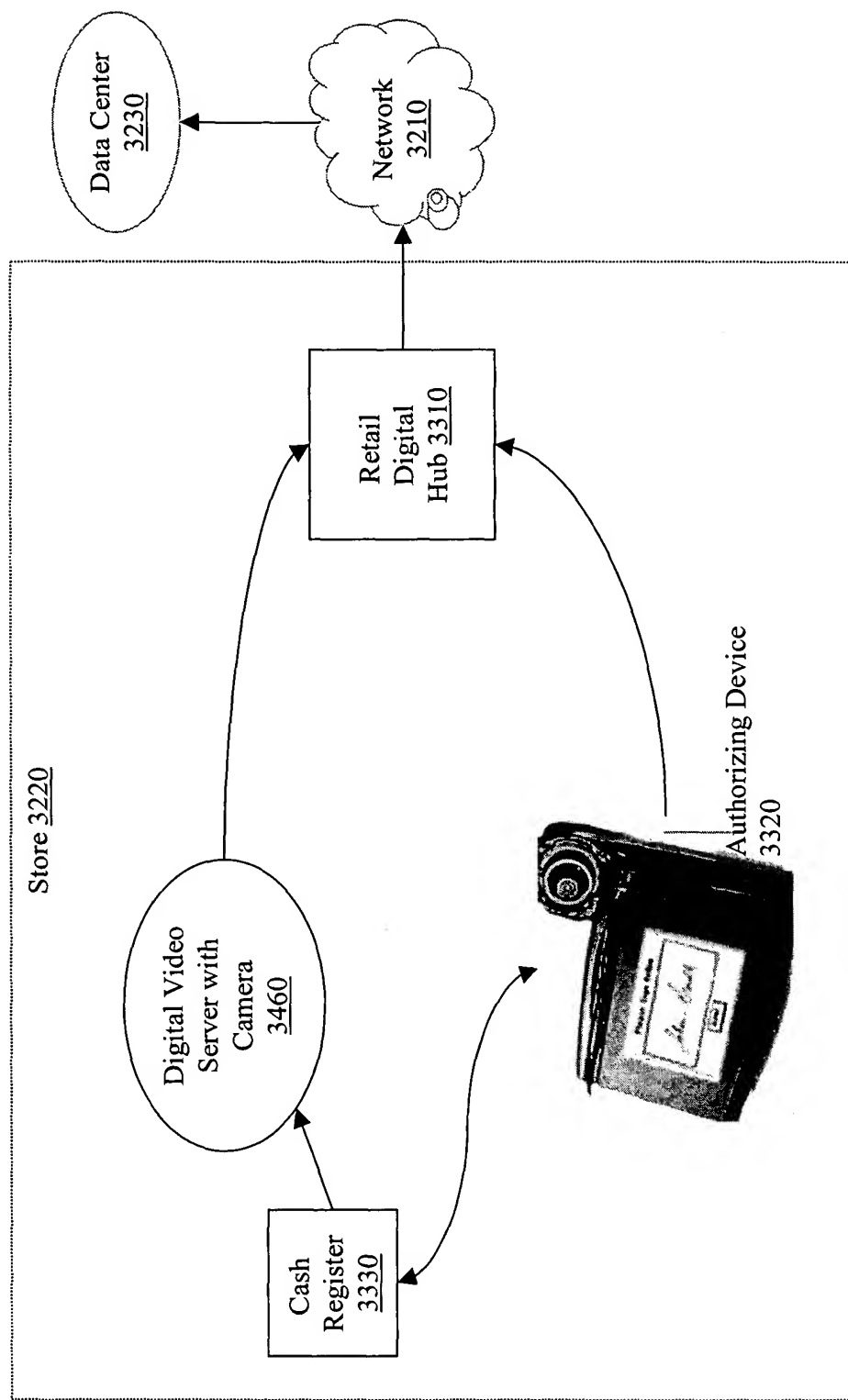


Figure 34

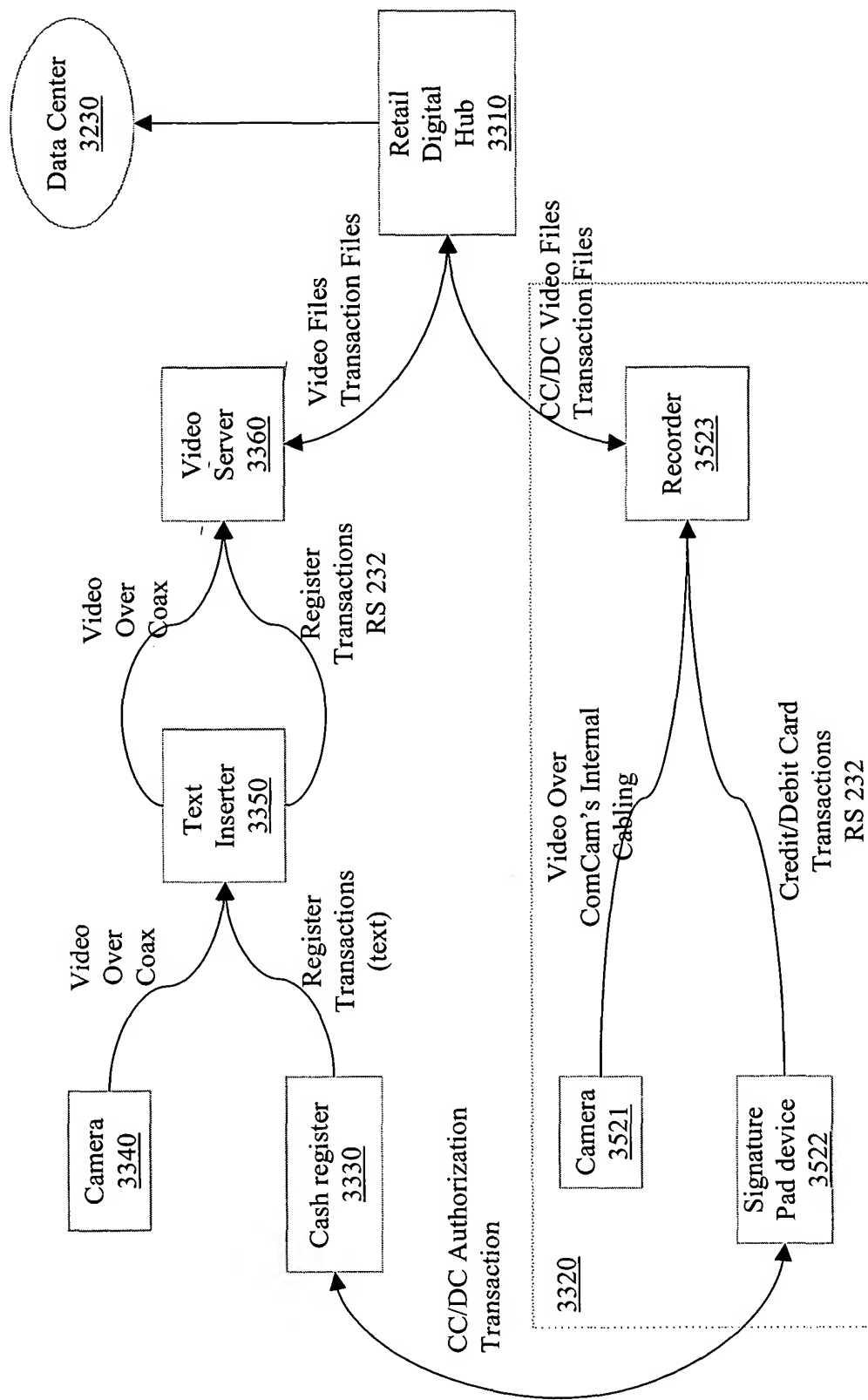


Figure 35

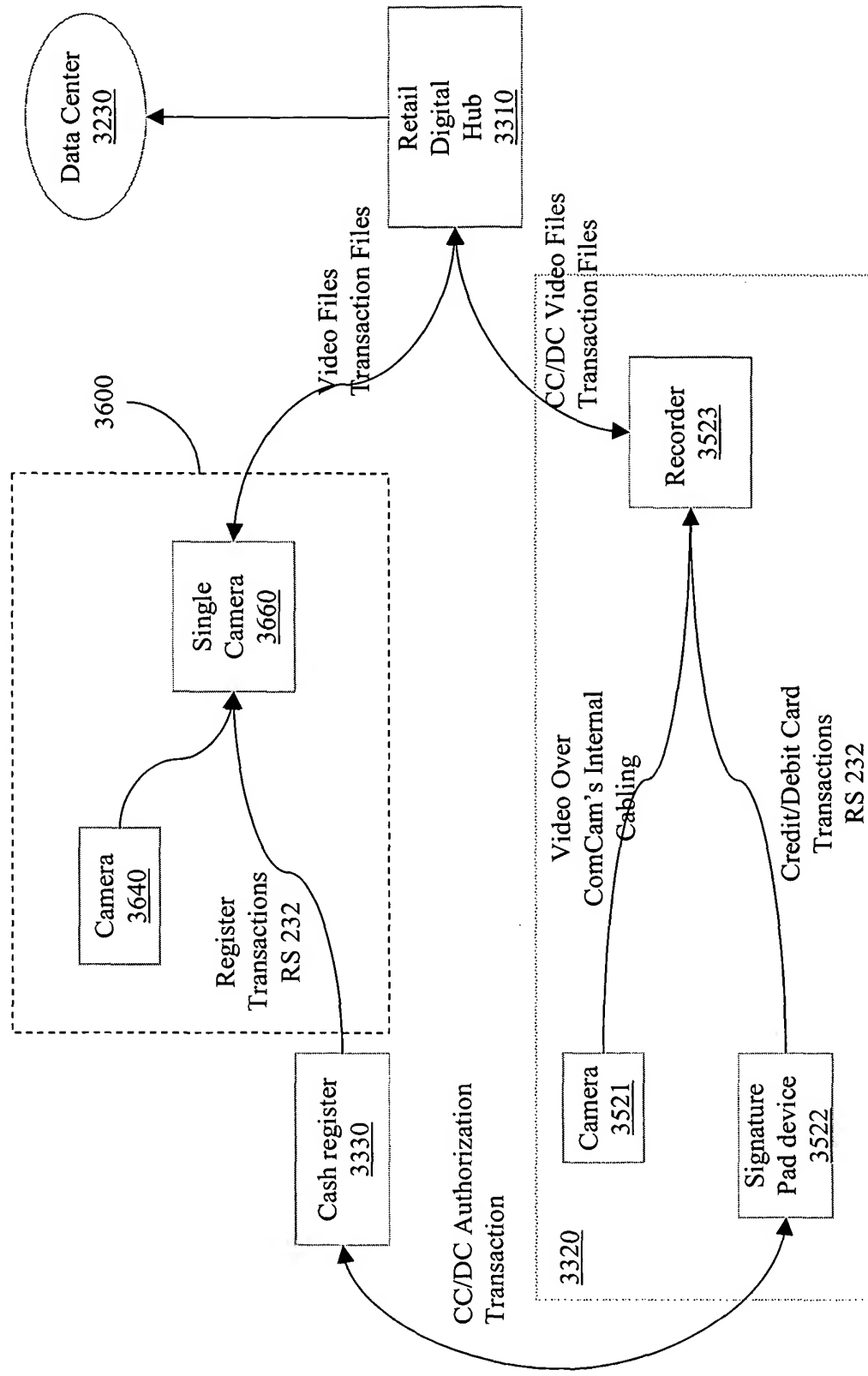


Figure 36

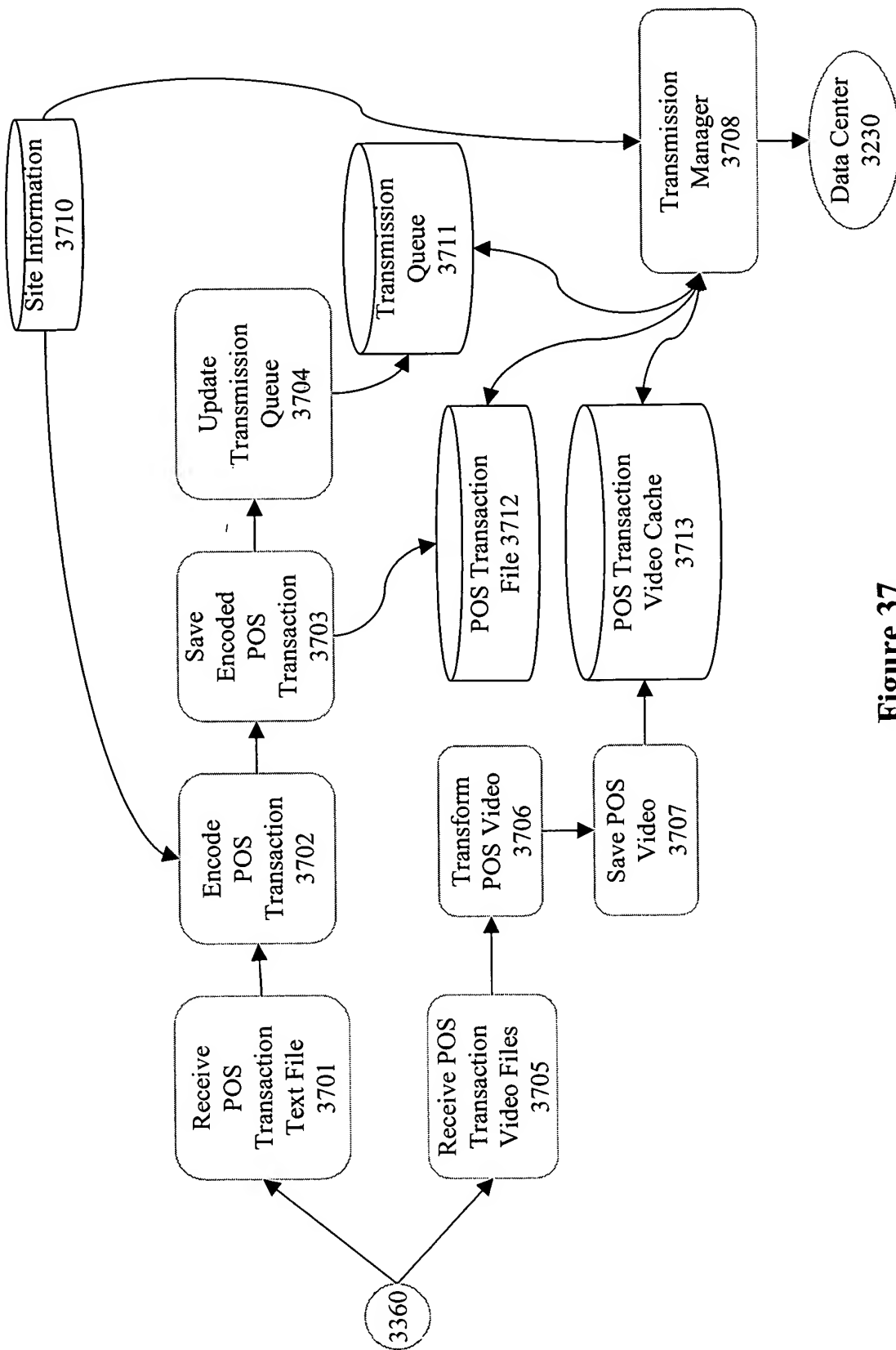


Figure 37

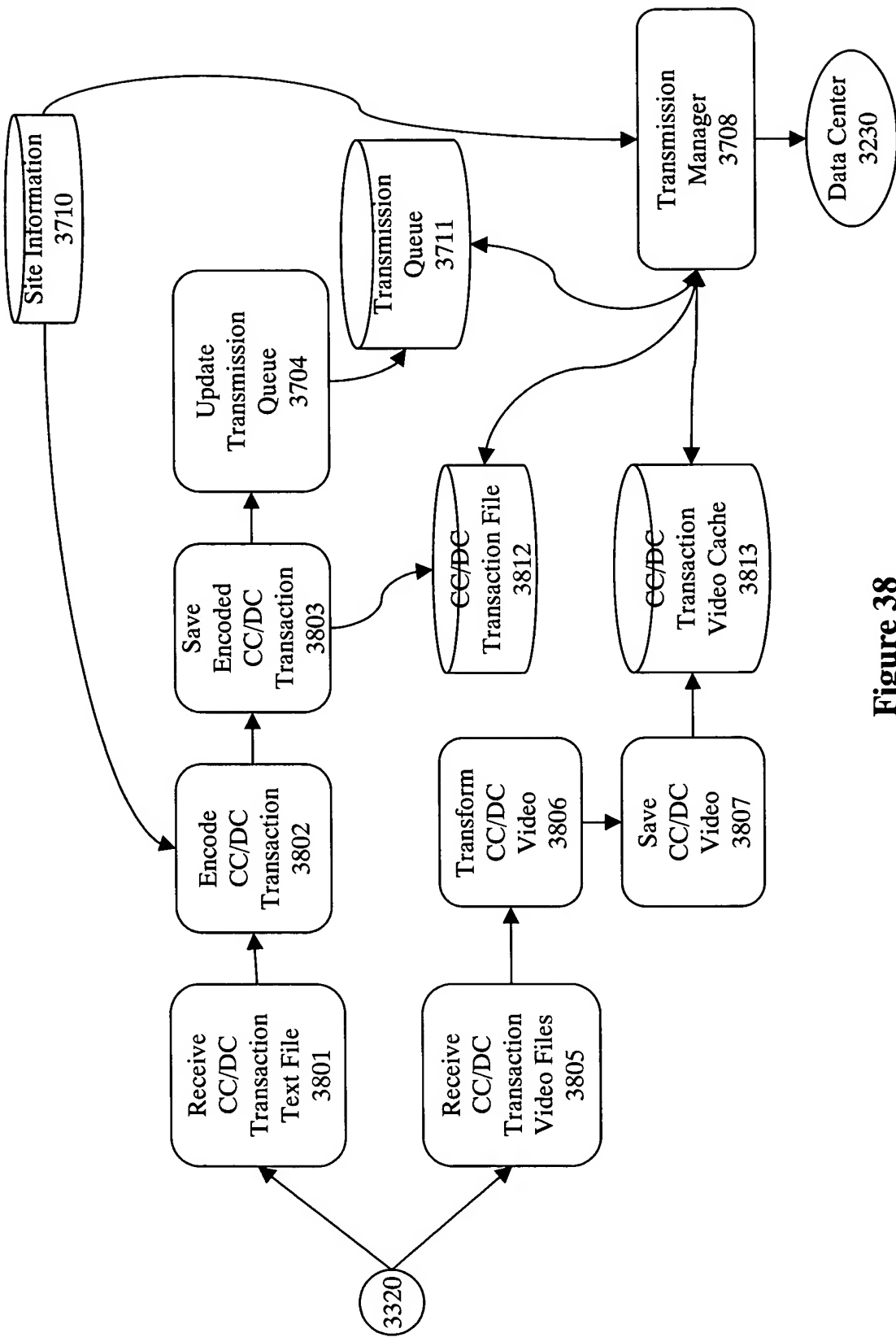


Figure 38

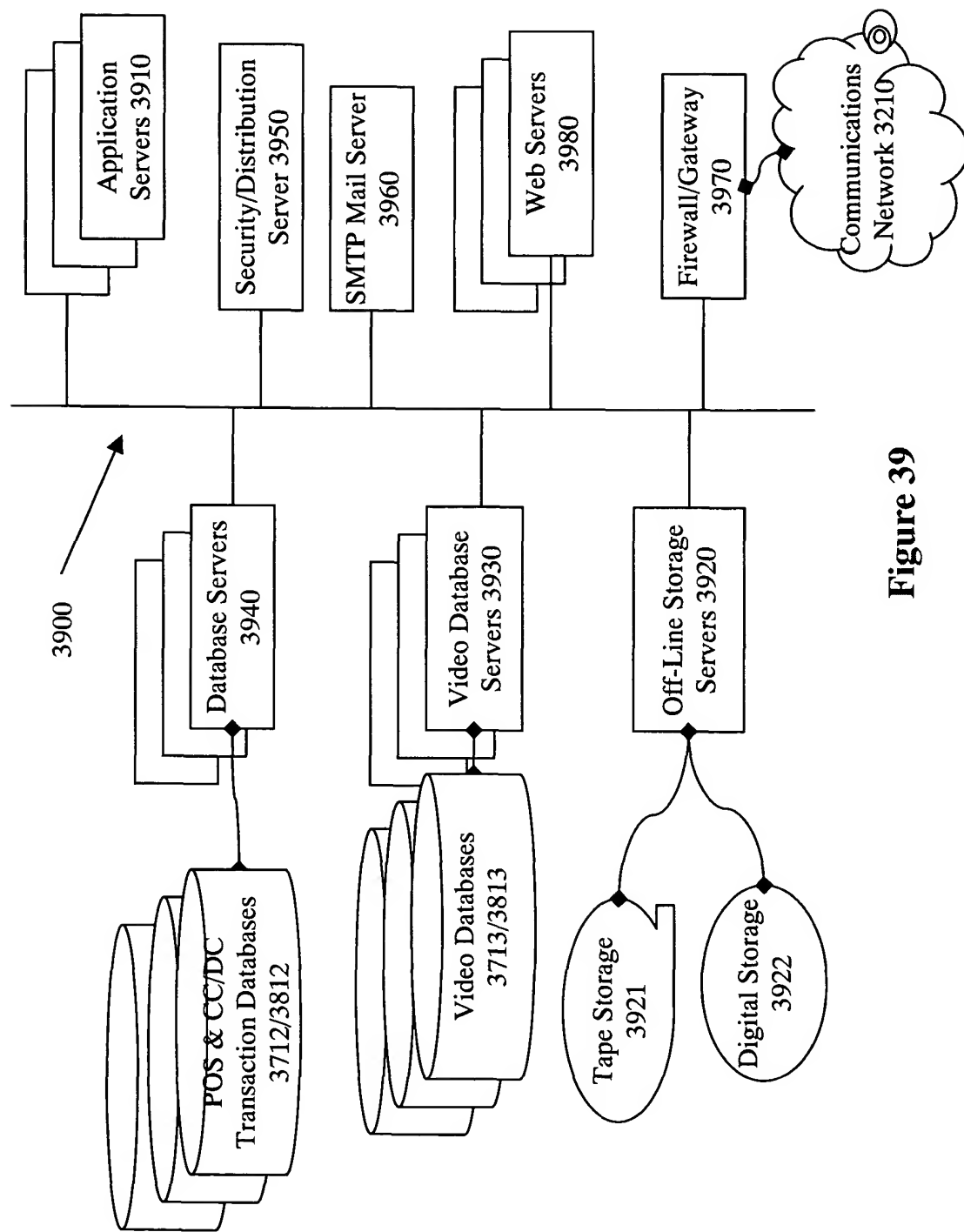


Figure 39

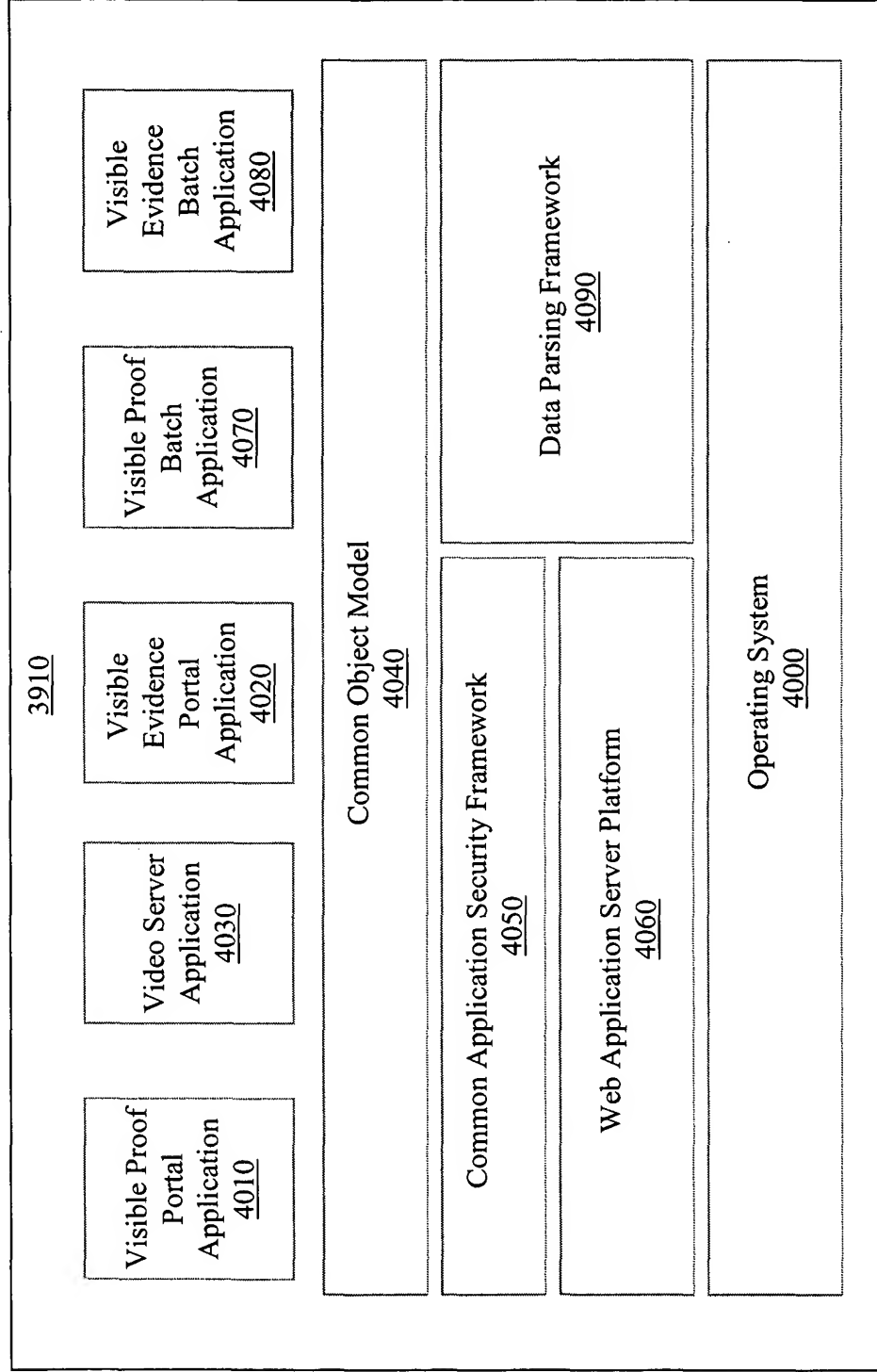


Figure 40

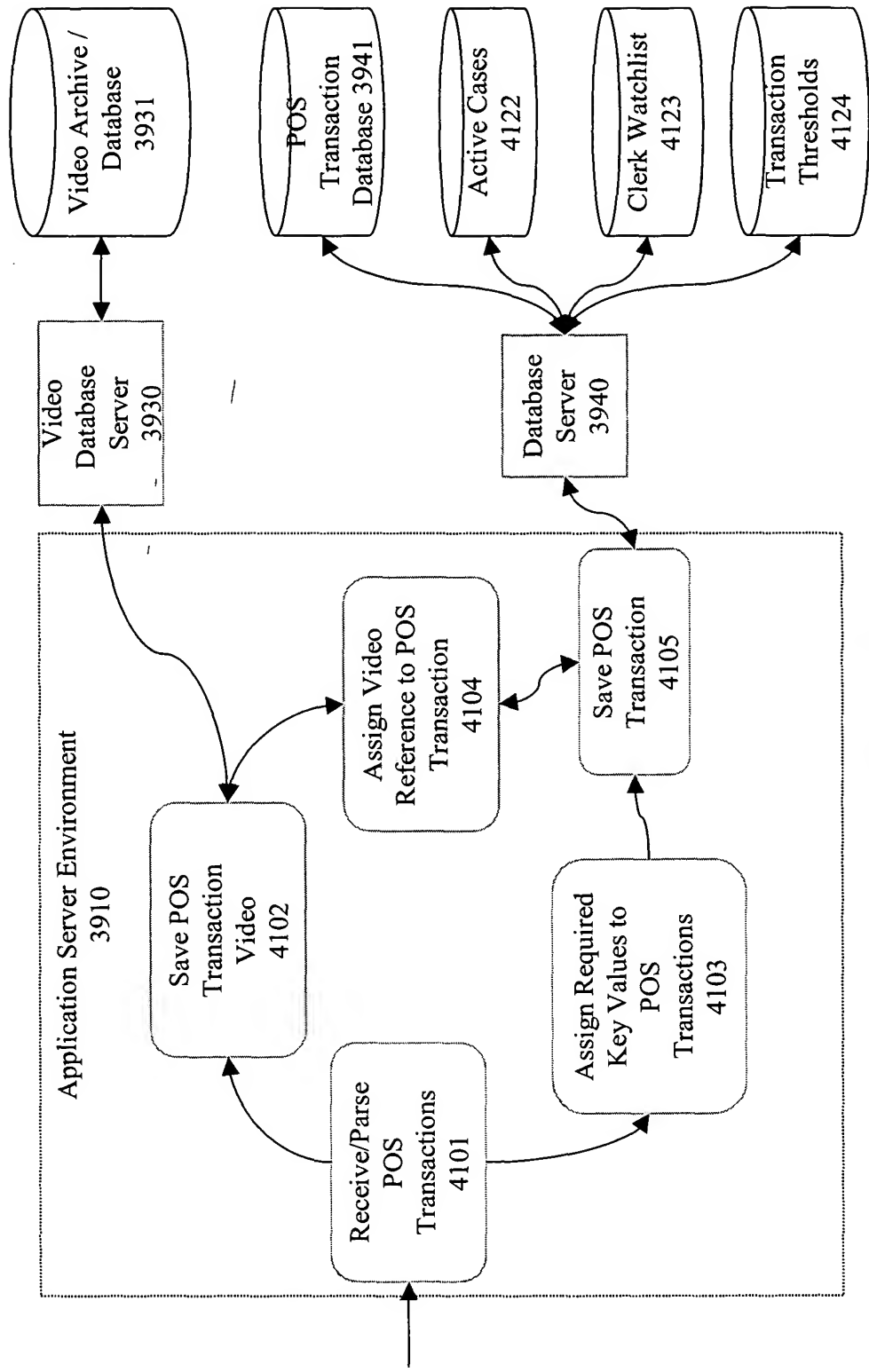


Figure 41

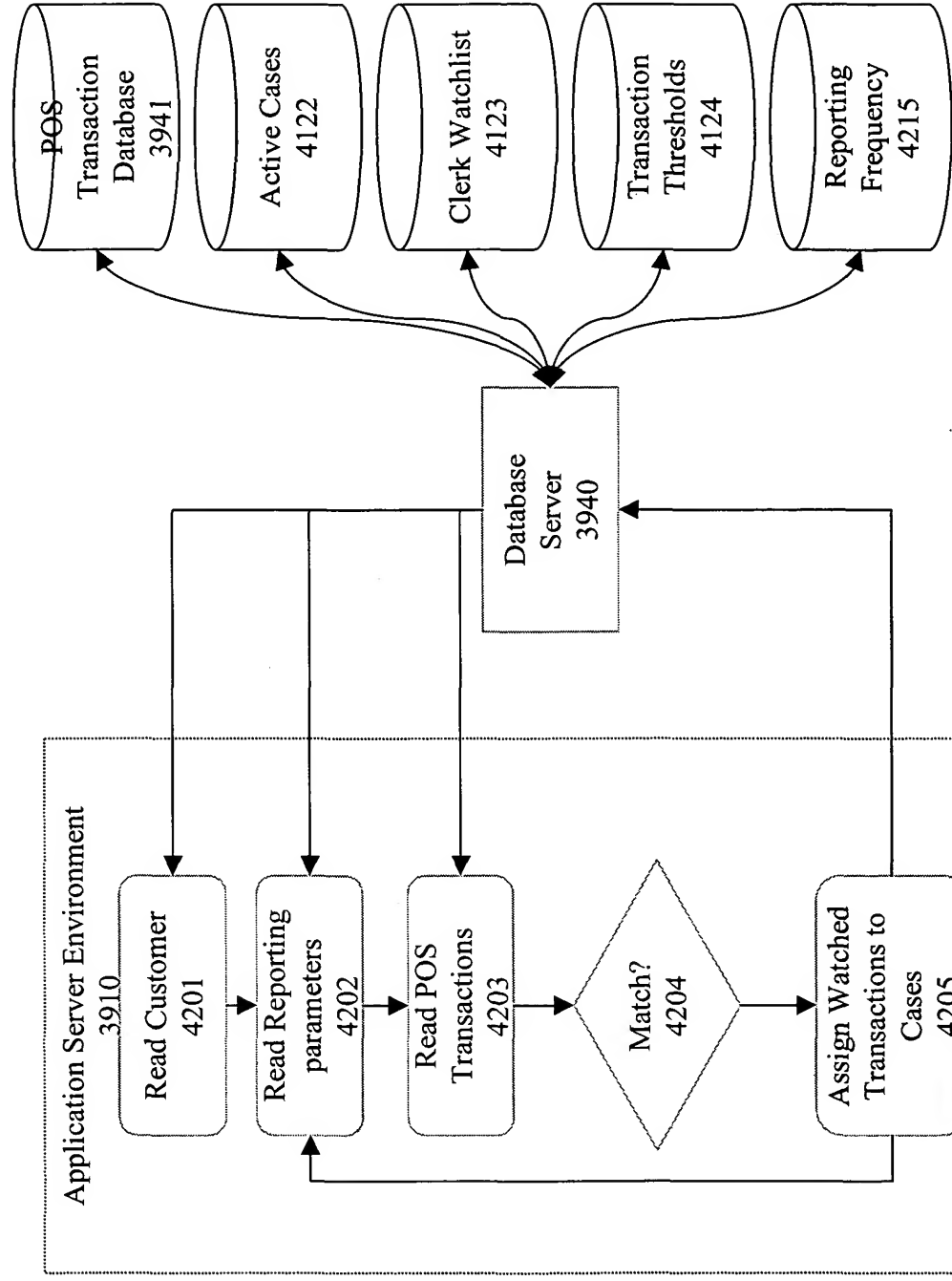


Figure 42

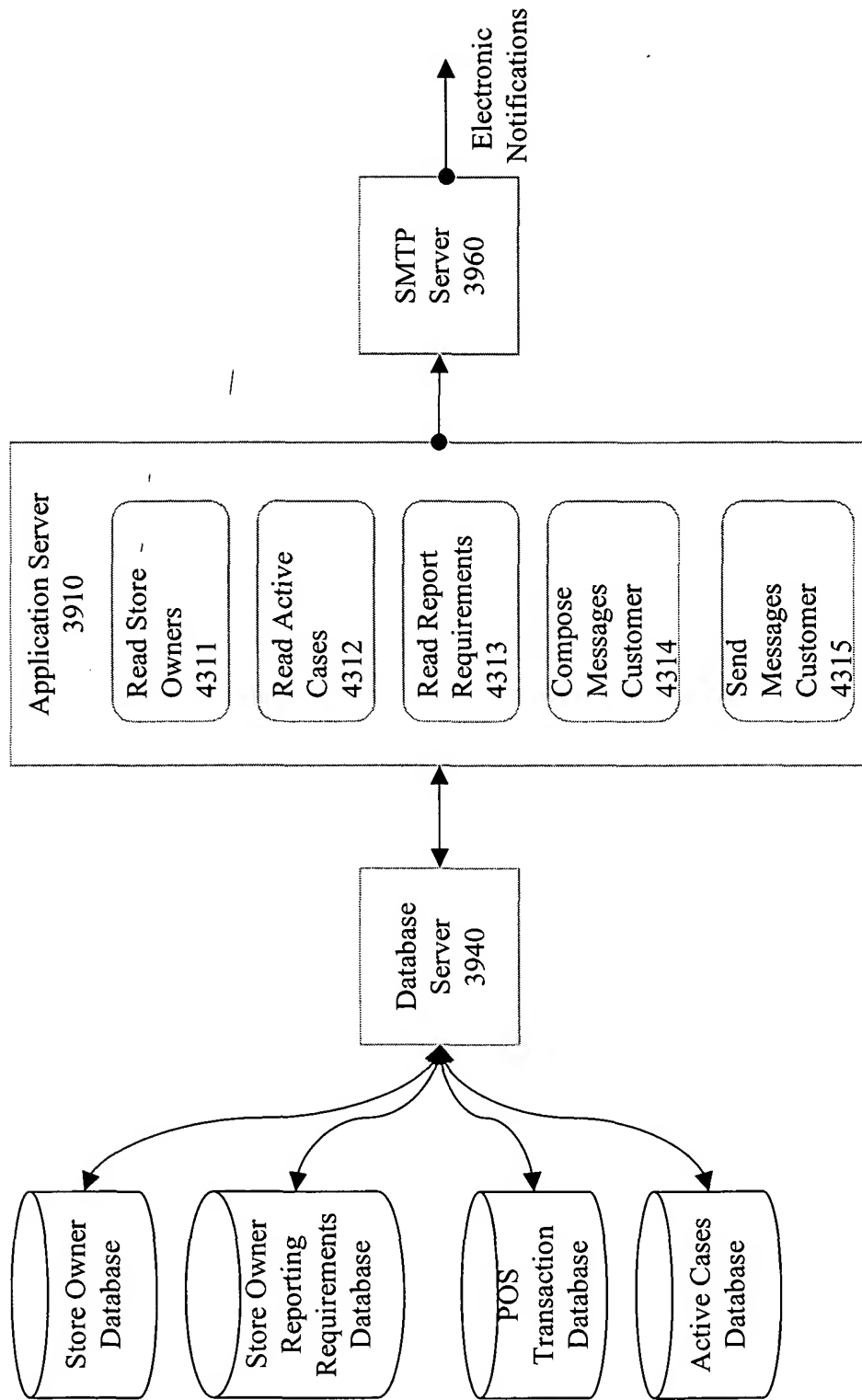


Figure 43

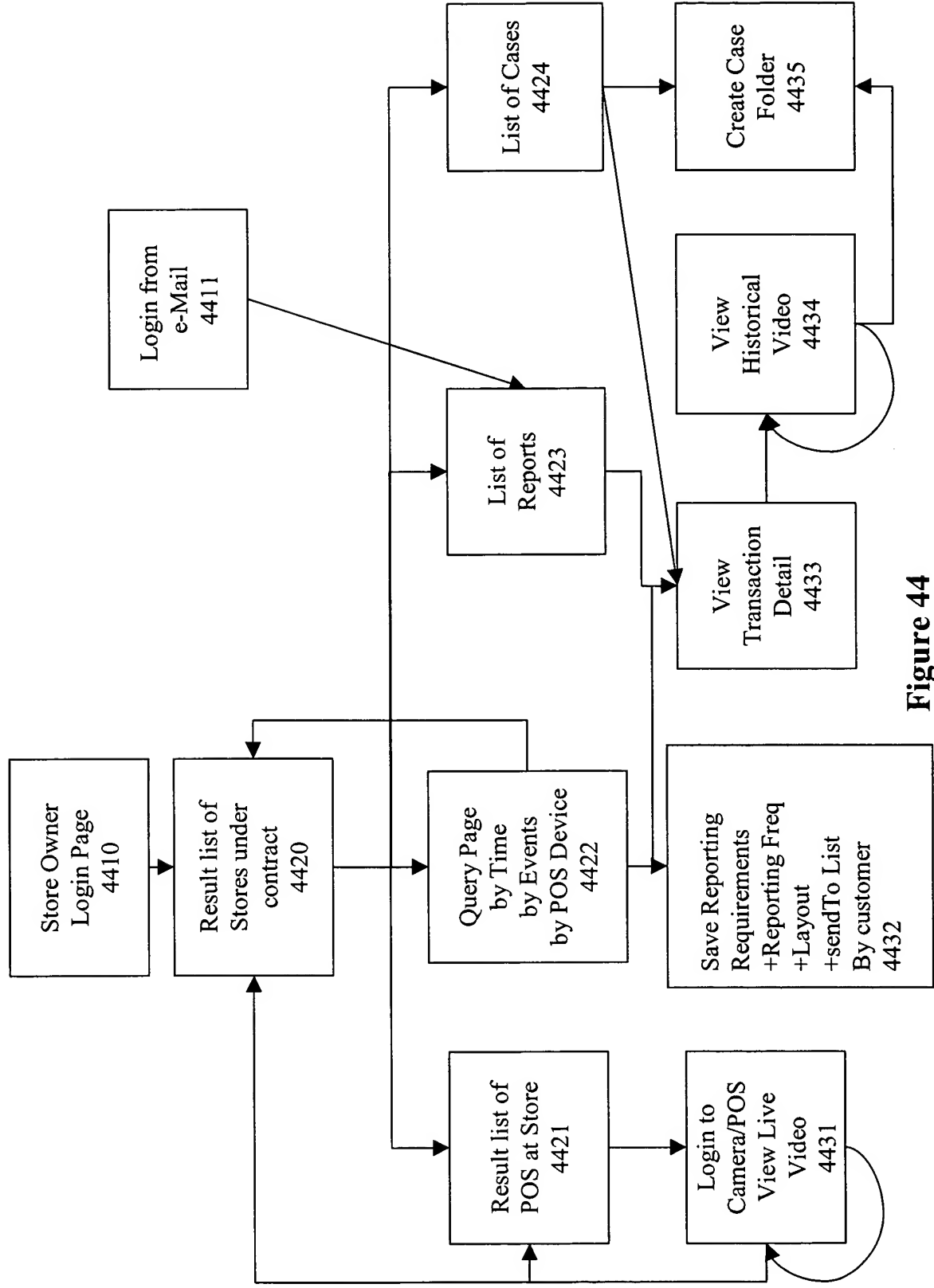


Figure 44

4500

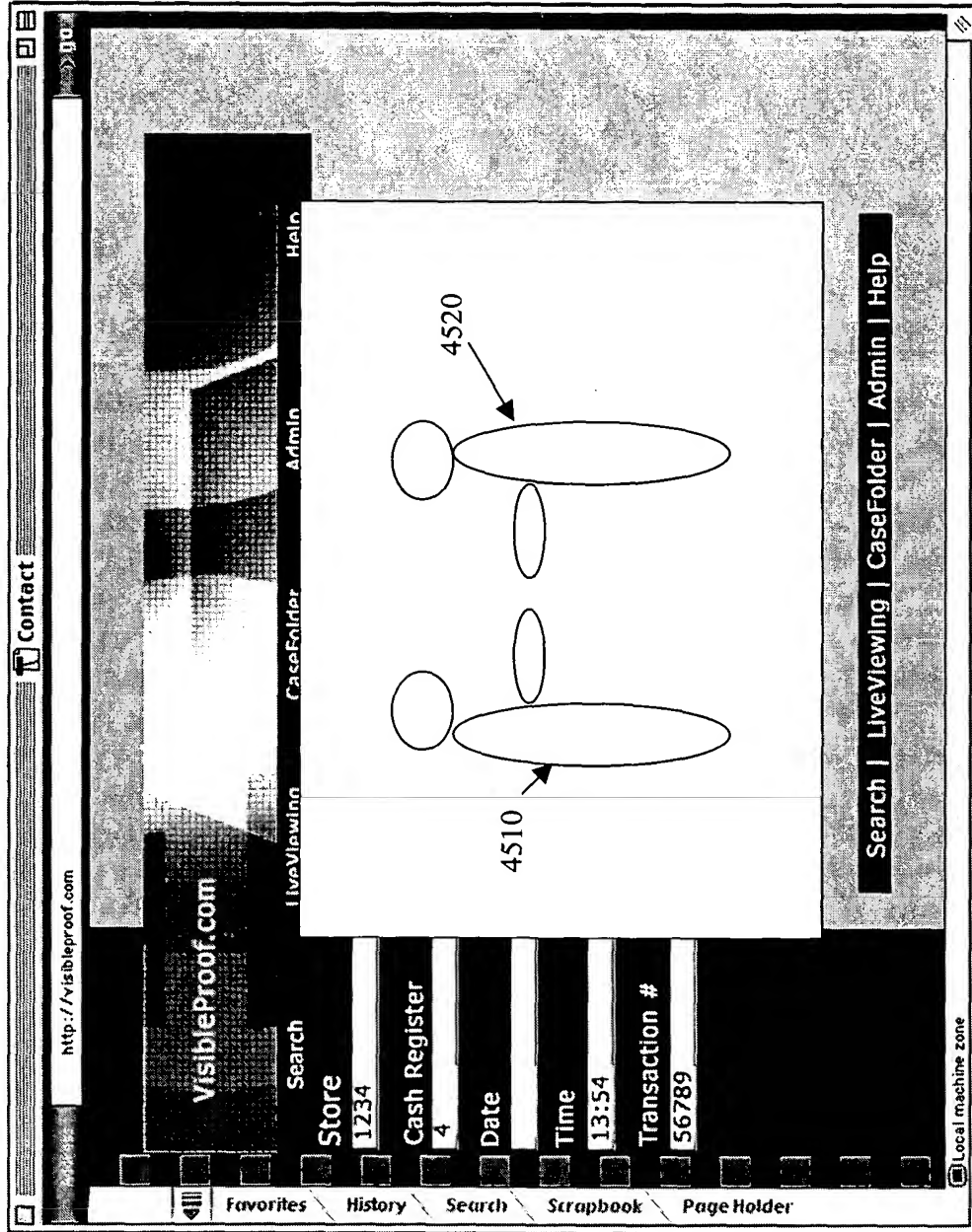


Figure 45

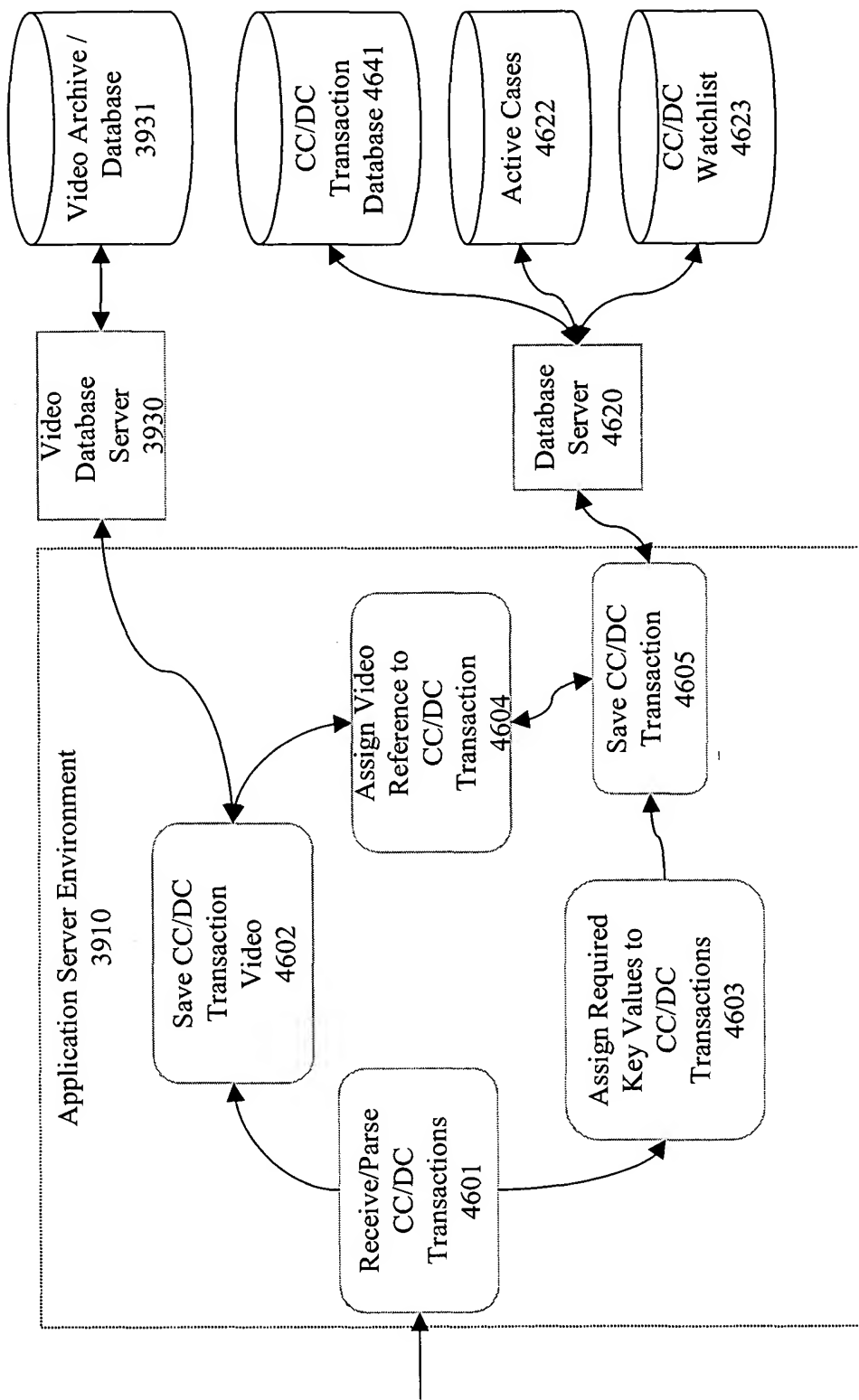


Figure 46

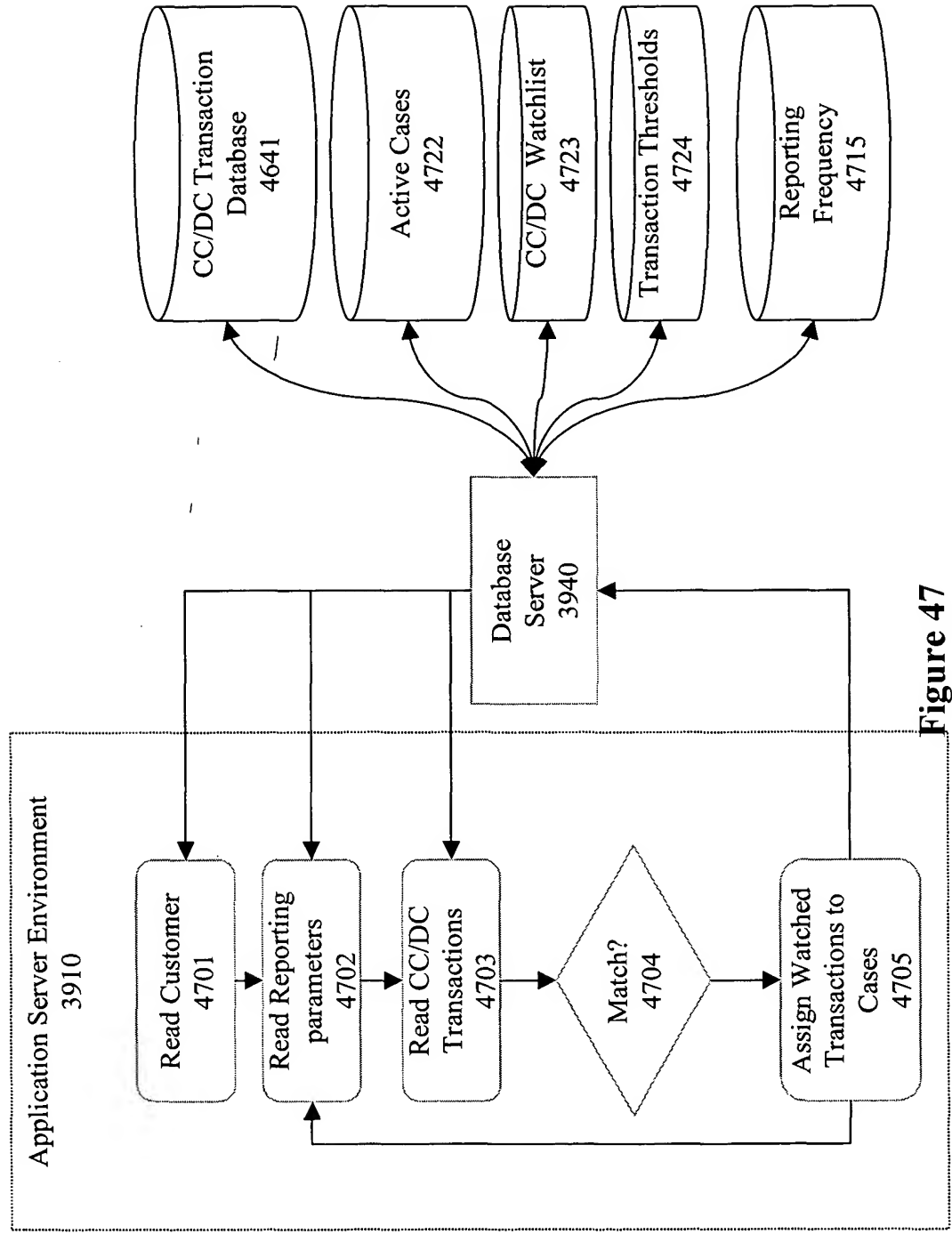


Figure 47

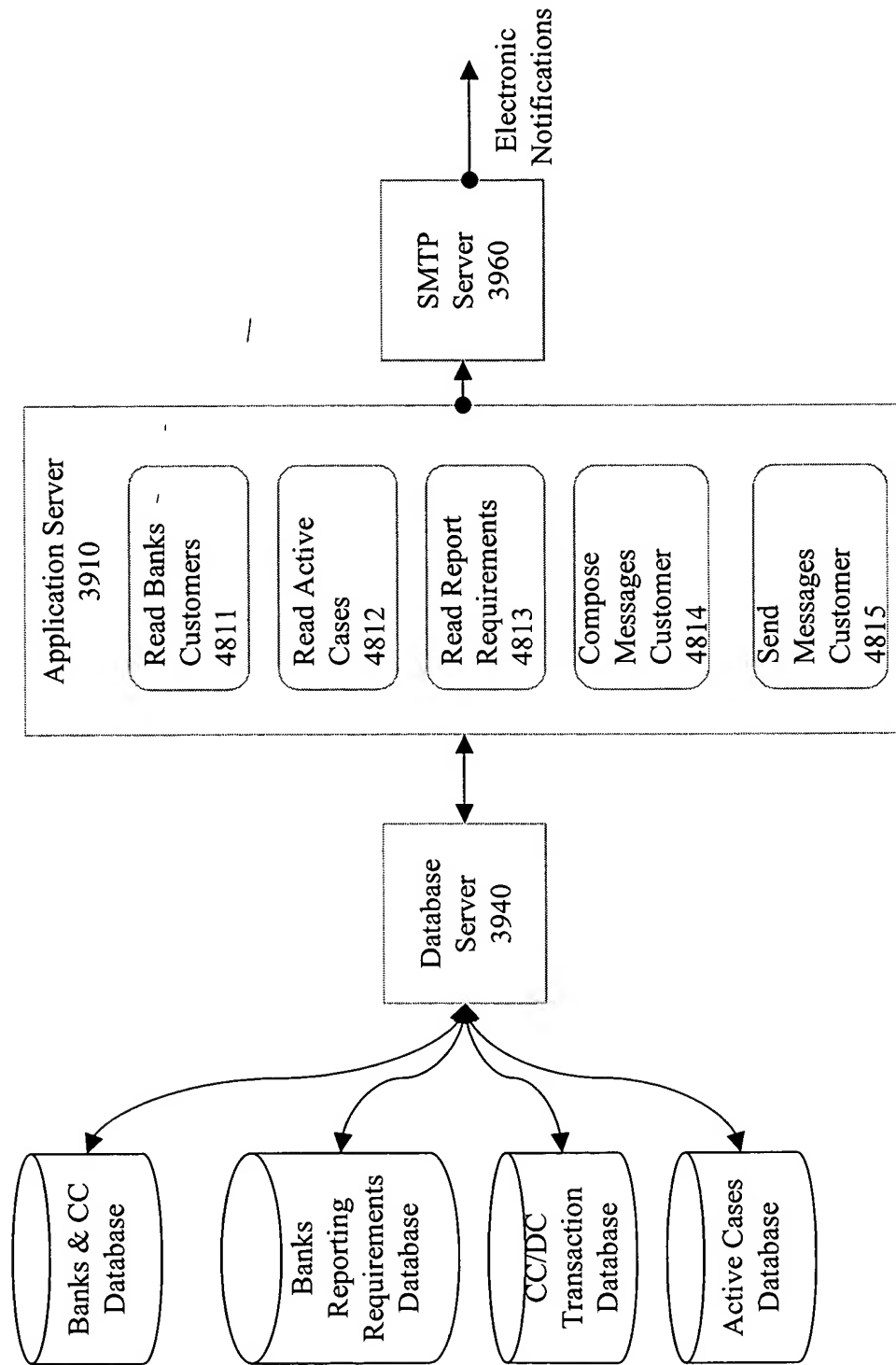


Figure 48

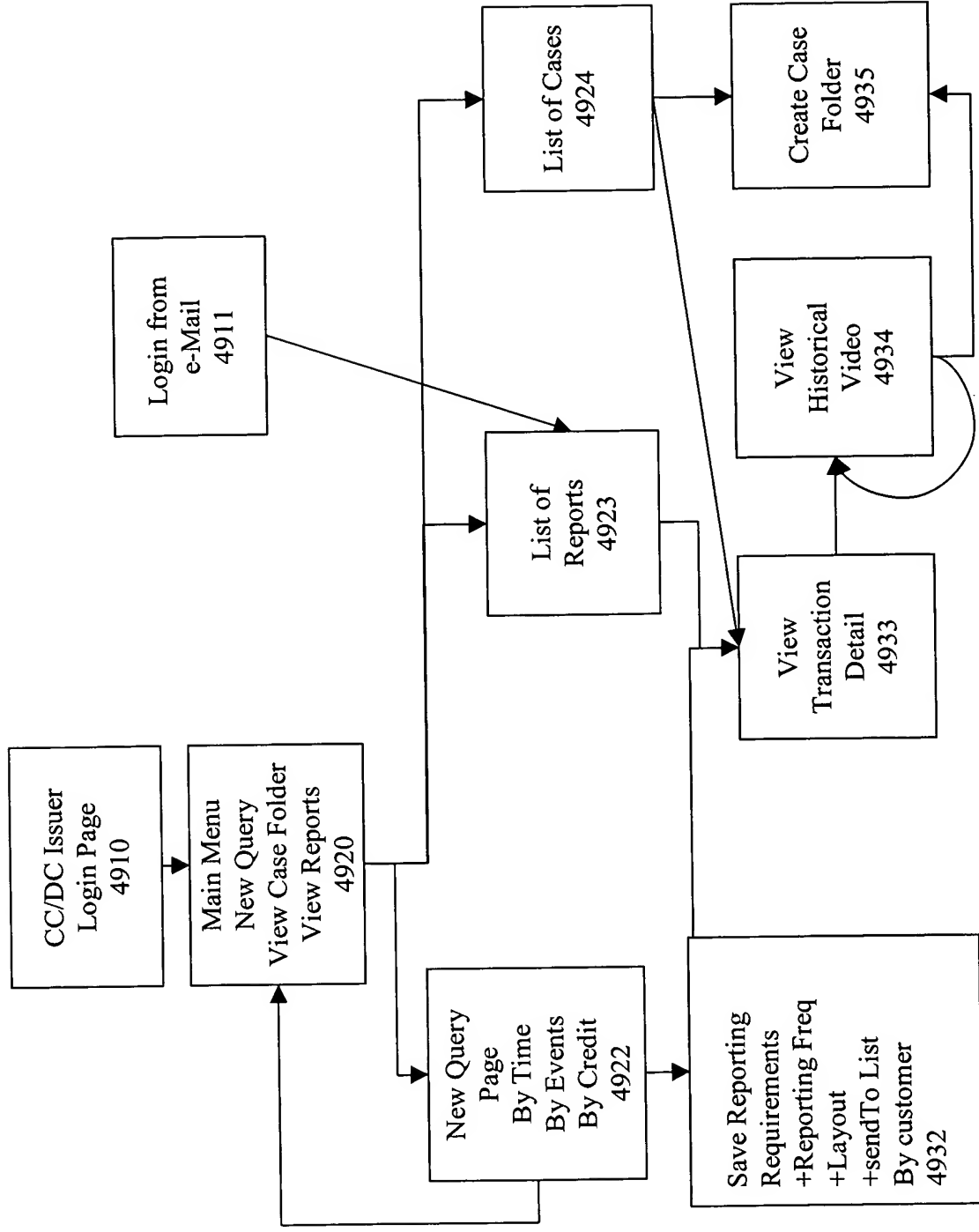


Figure 49

Visible Evidence

Card #: 1234-2345-3456-4567

Type: VISA

Trans Date: 1 Jan 2002

Trans Time: 13:05:21 EST

Match

Back

Forward

Visa 1234 2345 3456 4567

Exp 8/2003

Stephanie Jones

DateTime 01/01/02 13:05:20

Approval Code 005678

Amount 125.56

Figure 50

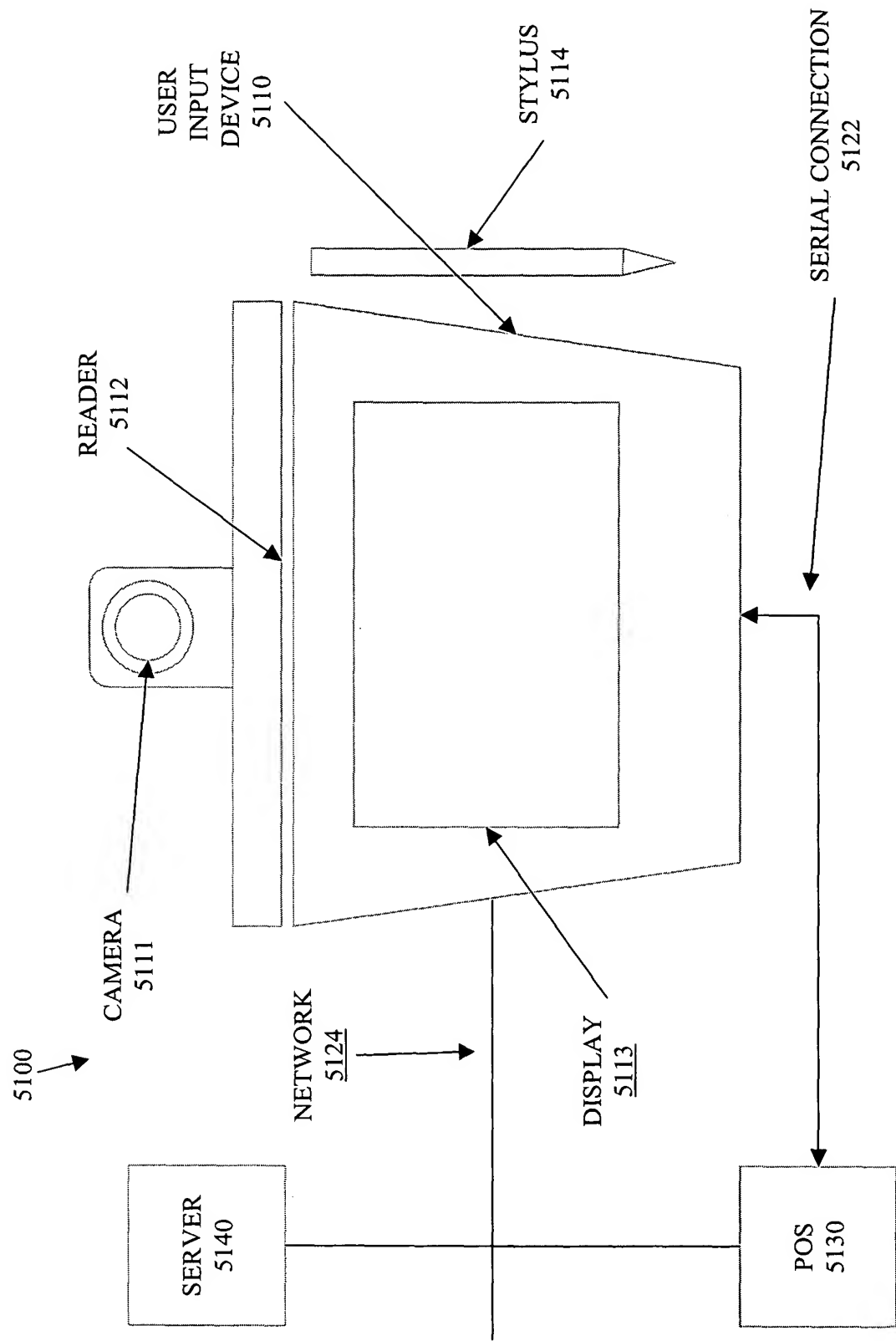


Figure 51

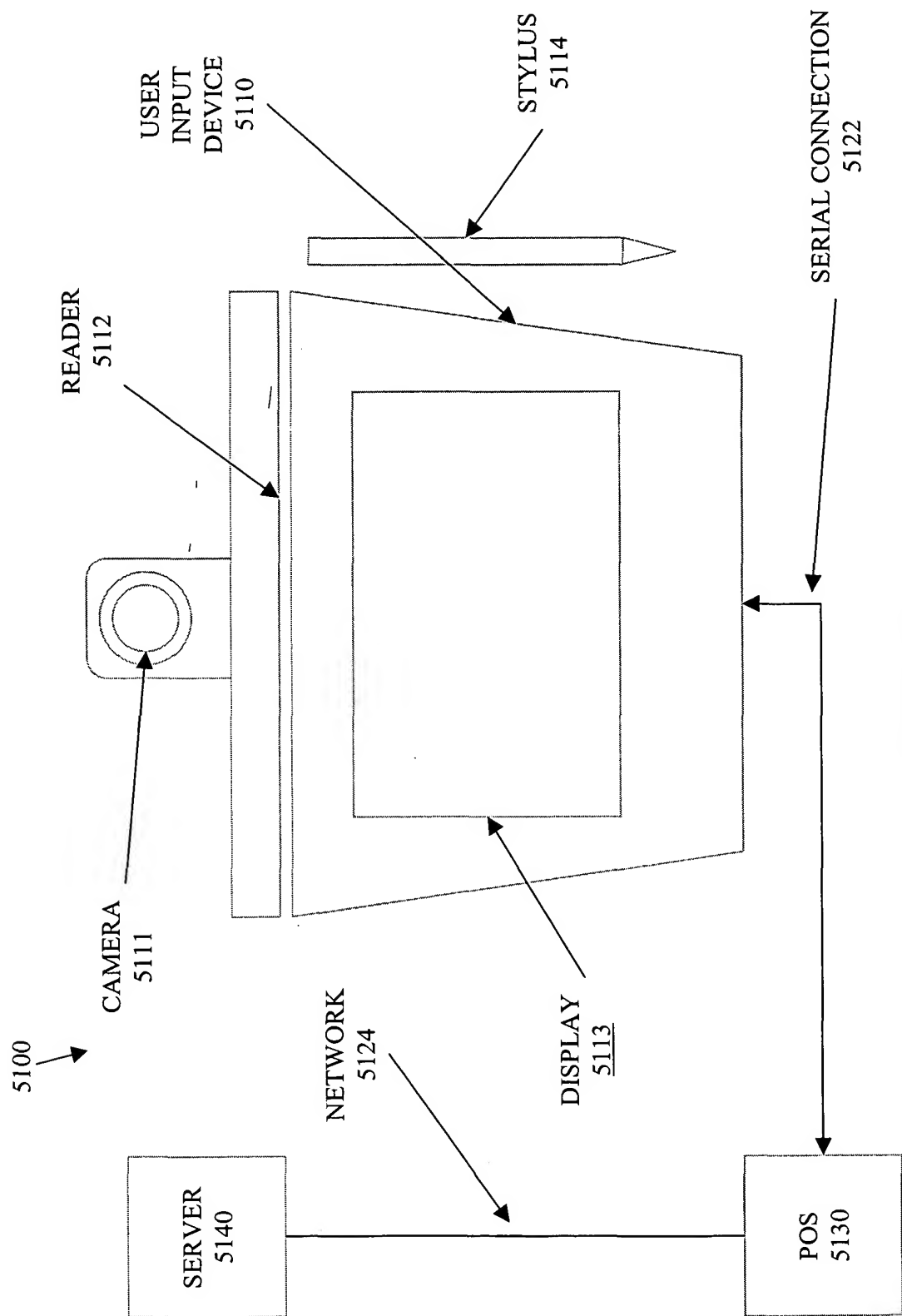


Figure 52

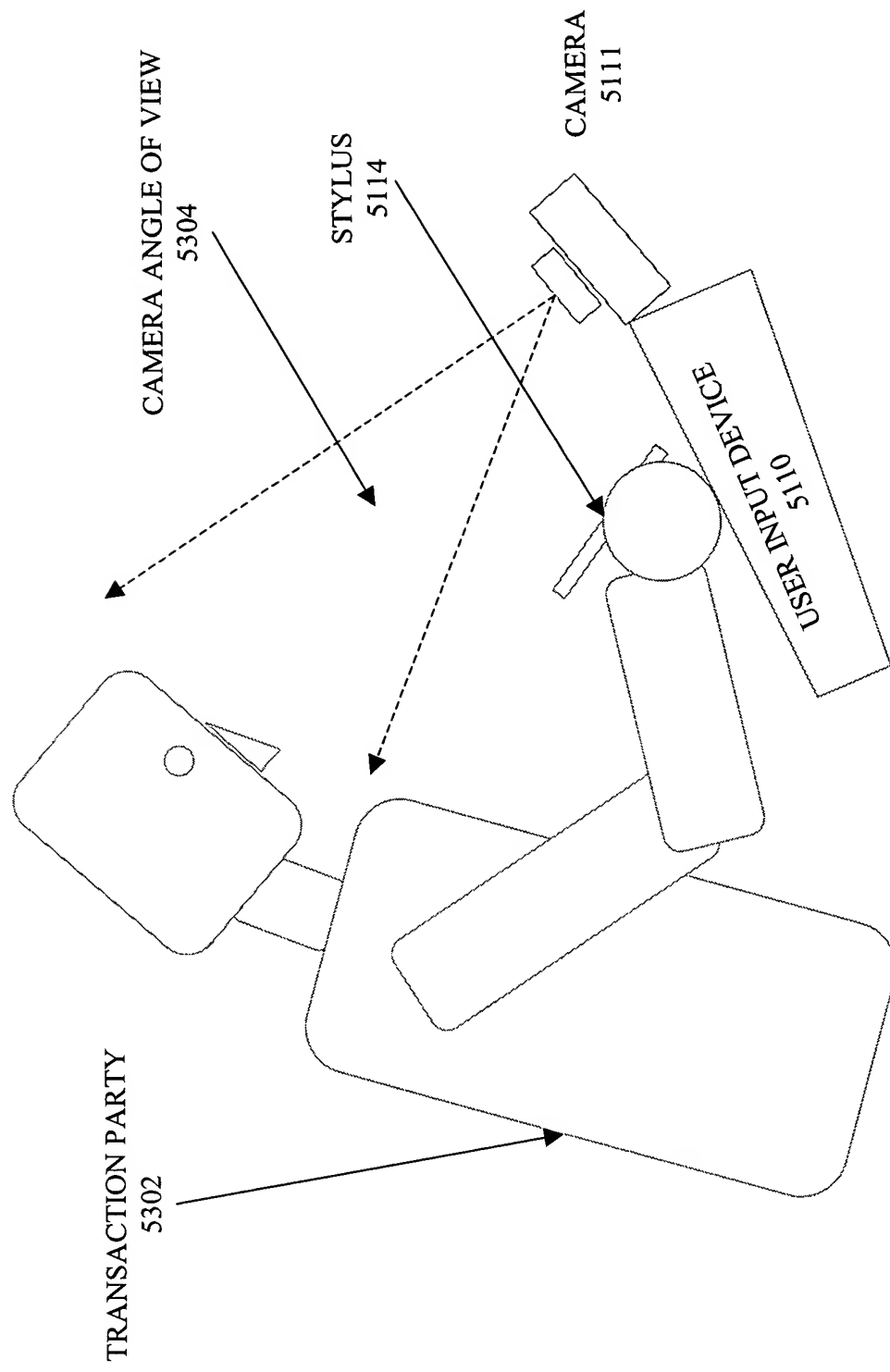


Figure 53

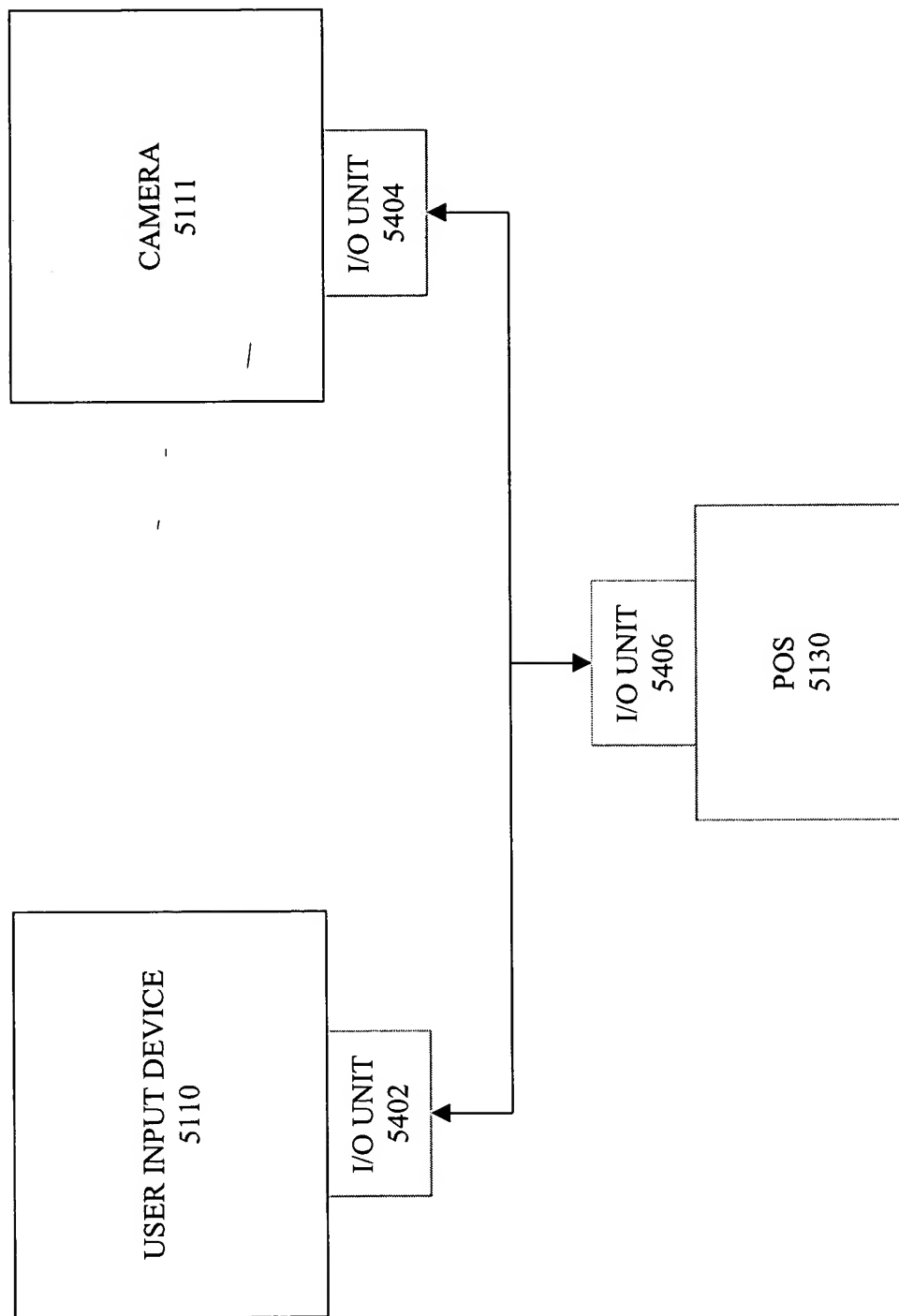


Figure 54

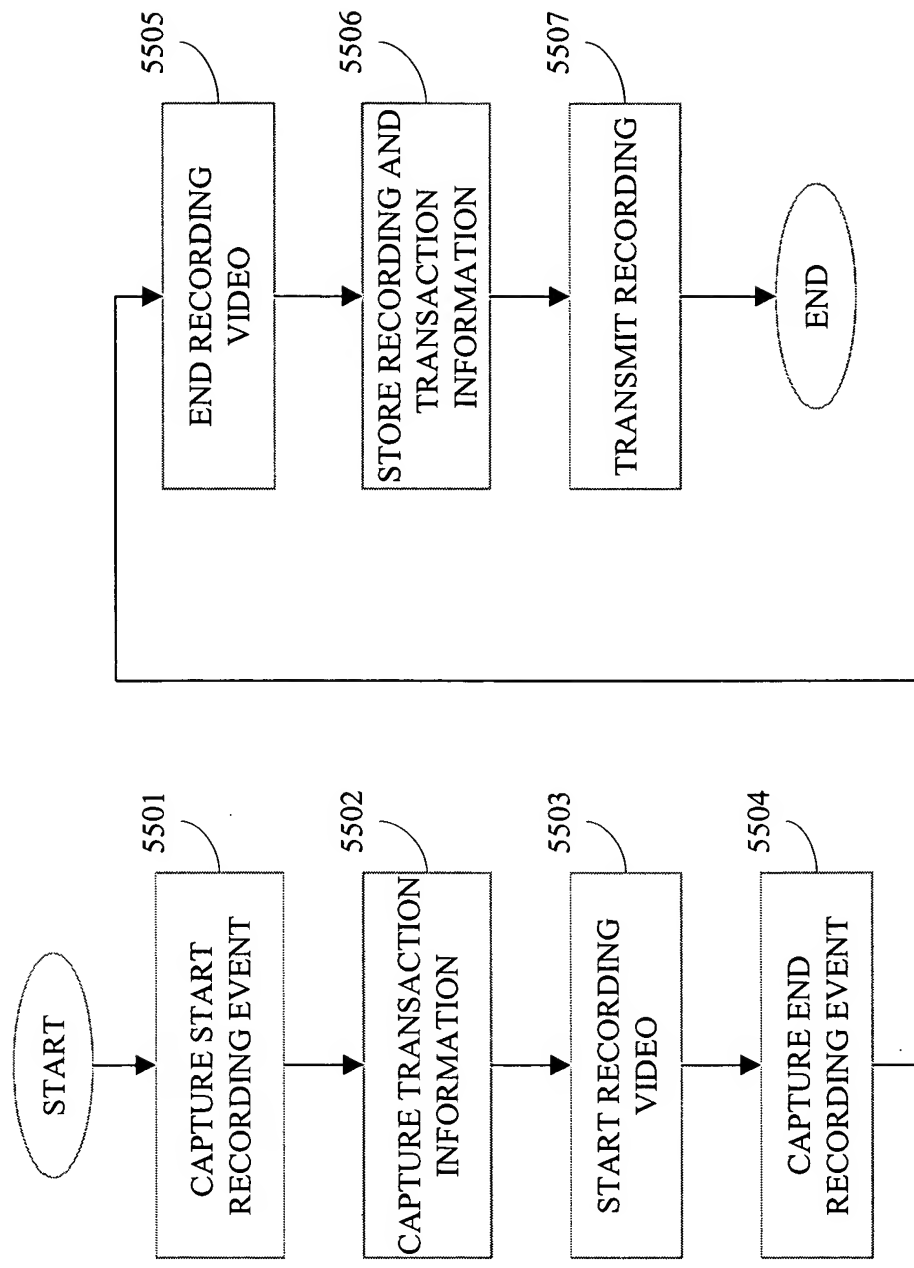


Figure 55

5600

Applius
Visible, Proof

Cardholder Information
5606

Payment Due 1.77
Approval Code 200Test
Approval Date Time 6/18/2003 3:50:88 PM

Customer Image



Card Information

Card Number xxxxxxxxxx8906

Cardholder's Name YU/PAUL D

Expiration 0803

Card Type Visa

Transaction Image
5602

Transaction Party
Signature
5604

Customer Signature

Paul D Yu

Cancel

Approved

Figure 56